



TICKET
to **Work**

Helping You Today
So You Succeed Tomorrow



Working from Home with Ticket to Work

Date:
Wednesday,
September 27,
2023

Time:
3 – 4:30 PM ET

Working From Home with Ticket to Work

TICKET | **WISE**
to **Work** | Work Incentive Seminar Event



Produced at U.S. taxpayer expense.

Accessing Today's Webinar (Slide 1 of 3)

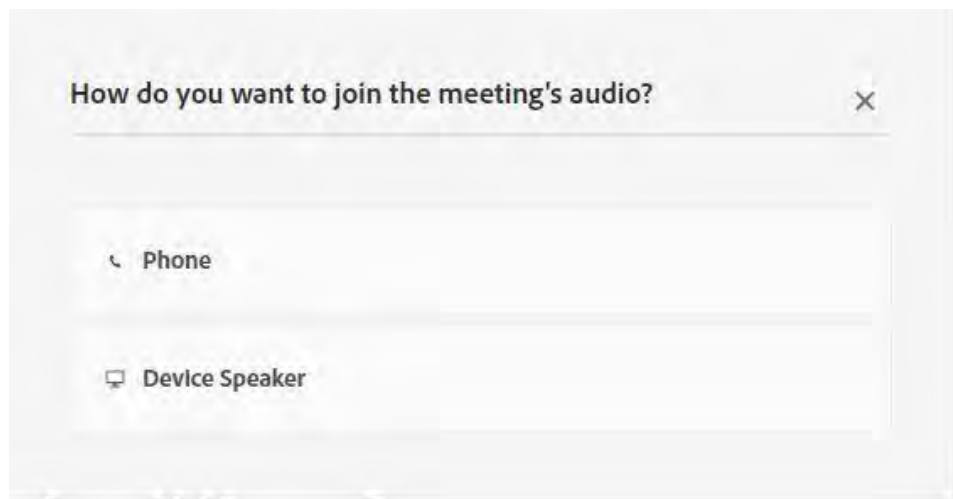
You can manage your audio using the audio option at the top of your screen (it will look like a speaker). In the dropdown menu choose **Select Speaker** to select the applicable audio option.



Accessing Today's Webinar (Slide 2 of 3)

All attendees will be muted.

- Select an option to **How do you want to join the meeting's audio?**
 - The **Device Speaker** will enable the sound to be broadcast through your computer. Make sure your **speakers are turned on or your headphones are plugged in.**



Accessing Today's Webinar (Slide 3 of 3)

If you do not have sound capabilities on your computer or prefer to listen by phone, dial:

Toll-free number: **1-800-832-0736**

Access code: **4189148#**

How do you want to join the meeting's audio?

Phone

Receive a Call Dial-in

Please provide your contact number to receive a call from the meeting

Country Code
USA +1

Phone Number
Type Here

Call Me

Device Speaker

Adobe Connect Platform

The screenshot shows an Adobe Connect meeting interface. The main content area displays a presentation slide with the following text and graphics:

- Logos for **TICKET to Work** and **WISE** (Work Incentive Seminar Event).
- Tagline: **Helping You Today So You Succeed Tomorrow**.
- Slide Title: **Working from Home with Ticket to Work**.
- Event Details:
 - Date:** Wednesday, September 27, 2023
 - Time:** 3 – 4:30 PM ET
- Image: A man with curly hair and glasses working on a laptop in a home office.
- Logos for **TICKET to Work** and **WISE** at the bottom of the slide.
- Small text at the bottom: **Produced at U.S. taxpayer expense.**

Below the presentation is a **Captioning Pod** with a search bar and a list of controls. On the right side, there is a **Web Links** panel containing a list of resources:

- Accessible PDF Presentation
- Accessible Text-Only Presentation
- ASL User Guide
- Adobe Accessibility User Guide
- Closed Captioning
- WISE Webinar Archives
- Section 1619(b)
- Partnership Plus Fact Sheet
- Timely Progress Review (TPR)
- Choose Work Website
- Social Security's Red Book

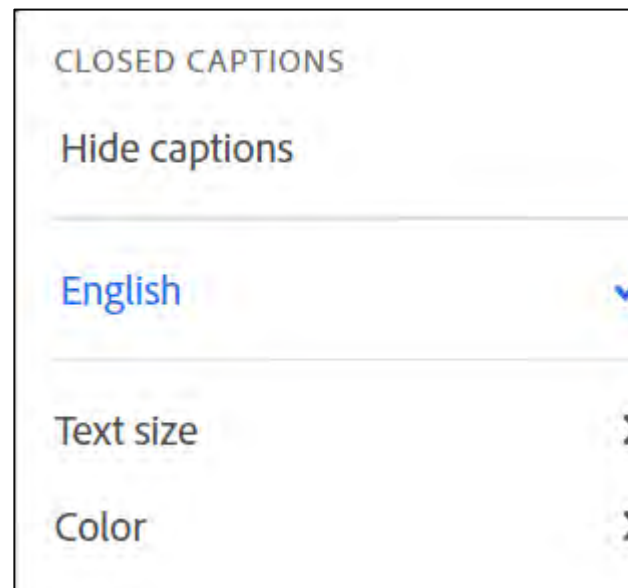
Adobe Connect Accessibility User Guide

Should you need assistance navigating Adobe Connect, use the [Accessibility User Guide](#) complete with a list of controls.

New Keyboard Shortcuts	
CTRL + M	Toggle Microphone on (locked) or off.
CTRL + UP ARROW	Toggle Raise Hand Status.
CTRL + .	Toggle Full Screen Mode. Applies to currently selected Share Pod.
CTRL + '	Promote to Host. Requires selected attendee(s) in the Attendee List.
CTRL +]	Demote to Participant. Requires selected attendee(s) in the Attendee List.
CTRL + /	Promote to Presenter. Requires selected attendee(s) in the Attendee List.
CTRL + ,	Start/Stop Recording (toggle). For Start, brings up the Start Recording Dialog.
CTRL + \	End Meeting. Brings up the End Meeting Dialog.
CTRL + [Start/Stop Desktop Sharing. Applies to currently selected Share Pod.
CTRL + SPACE	Opens up left most menu for keyboard navigation.

Captioning

- Real-time captioning is provided during this webinar
- The captions can be found in the **Captioning pod**, which appears below the slides
- As a participant, you can show or hide the caption display, and you can change the text size and choose the text color combinations to best meet your vision requirements.



You can also access [captioning online](#).

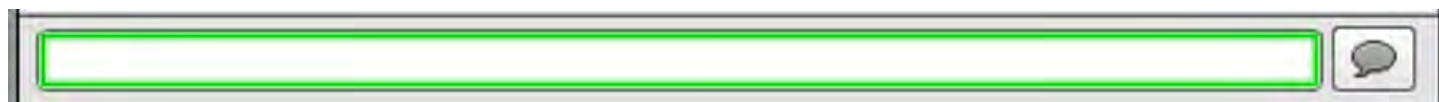
American Sign Language (ASL)

If you're fluent in **ASL** and would like support during today's webinar, use our [ASL User Guide](#) that provides instructions to connect with an interpreter through the Federal Communications Commission (FCC) Video Relay Service (VRS).



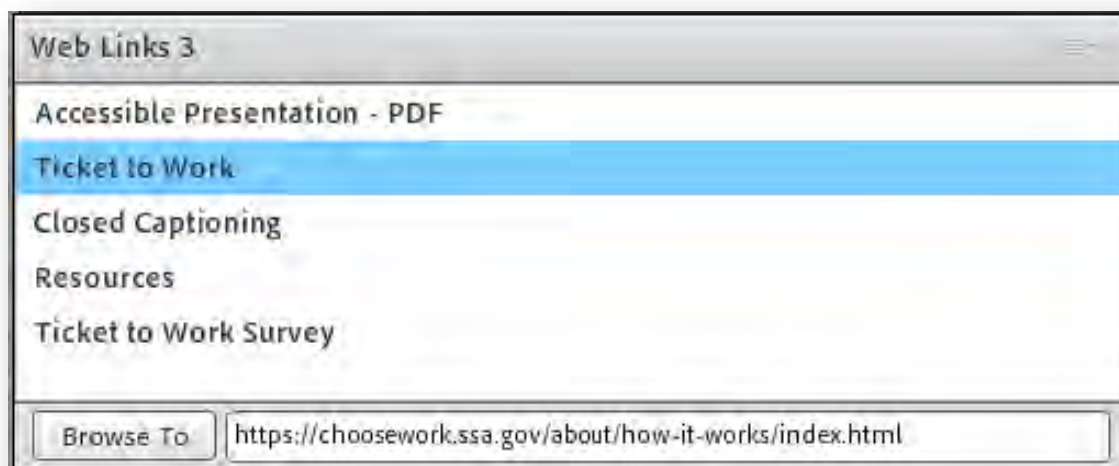
Questions and Answers (Q&A)

- For Q&A: Please use the **Q&A pod** to submit any questions you have during the webinar, and we will direct the questions accordingly during the Q&A portion.
- If you are listening by phone and not logged in to the webinar, you may also ask questions by emailing them to webinars@choosework.ssa.gov



Webinar Online Resources

- Please use the **Web Links pod** to find the resources presented during today's webinar.
- If you are listening by phone and not logged in to the webinar, you may email webinars@choosework.ssa.gov for a list of available resources.



Archived Events

Please note: This webinar is being recorded, and the archive will be available within 2 weeks through [WISE on Demand](#).

The screenshot shows the 'WISE On Demand' section of the Ticket to Work website. At the top, there is a navigation bar with links for Home, About, Success Stories, Find Help, Find a Job, Webinar & Tutorials (which is highlighted), Library, Blog, and Contact. A search bar is located on the right side of the navigation bar. Below the navigation bar, the page title is 'WISE On Demand'. The main content area contains a list of archived webinars with their dates and titles. On the right side of the page, there is a logo for 'TICKET to Work WISE ON DEMAND'.

TICKET to Work
Access to Employment Support Services for Social Security Disability Beneficiaries Who Want to Work

Enter Search Term Here

Home About Success Stories Find Help Find a Job Webinar & Tutorials Library Blog Contact

You are here: Home / Webinars & Tutorials / WISE On Demand

WISE On Demand

Our free, monthly WISE webinars provide information you can use on your path to financial independence through work. Discover programs, resources and information while learning about how Social Security's Ticket to Work Program can help. [Learn more](#) and [register](#) today for this month's webinar!

- December 2020: [Ticket to Work and Mental Health](#)
- November 2020: [Debunking the Three Biggest Myths about Disability Benefits and Work](#)
- October 2020: [Working from Home with Ticket to Work](#)
- September 2020: [Understanding Ticket to Work: How to Help Your Clients and the People You Serve](#)
- August 2020: [Ticket to Work and the Path to Employment](#)
- July 2020: [Reasonable Accommodations and the Path to Employment](#)
- June 2020: [Ticket to Work and Mental Health](#)
- May 2020: [Working from Home with Ticket to Work](#)
- April 2020: [Support on Your Journey to Employment](#)
- March 2020: [Expanding Your Job Search with Ticket to Work](#)
- February 2020: [Choosing a Service Provider That's Right For You](#)
- January 2020: [Debunking the Three Biggest Myths About Disability Benefits and Work](#)

TICKET to Work
WISE
Work Incentive Seminar Event
ON DEMAND

Technical Assistance

If you experience any technical difficulties during the webinar, please use the **Q&A pod** to send a message, or you may email webinars@choosework.ssa.gov



Presenters

Welcome and Introductions

Moderator: Patricia Van Nelson, Ticket Program Team

Presenter: Derek Shields, Ticket Program Team

Welcome!

Thank you for joining us! Today, we'll discuss how Social Security's Ticket to Work (Ticket) Program can help you and answer questions related to:

- Social Security's Ticket Program
- Why consider working from home?
- What type of work from home jobs are available?
- Finding work from home jobs
- Tips for working from home





Ticket to Work Program: Support on Your Journey to Work

Social Security Disability Benefits Program



Social Security Disability Insurance (SSDI)



Supplemental Security Income (SSI)



Sign up for a *my* Social Security Account

- Your personal *my* Social Security account through [Social Security](#) gives you secure access to information based on your earnings history and interactive tools tailored to you.
- With a *my* Social Security account, you can access your earnings history and benefits information, request a replacement Social Security card, get a proof of income letter, estimate and apply for benefits, and more.

How to create a *my* Social Security account



Securing today and tomorrow

To create an account, you must:

- 
Be at least 18 years of age
- 
Have a Social Security number
- 
Have a valid U.S. mailing address
- 
Have an email address

Starting the Journey

Only you can decide if work is the **right choice for you.**



Why Choose Work?

Earning a living through employment is not something everyone can do, but it may be **right for you**. Once people understand the many **free services and supports** available to them, they often find that the rewards far outweigh the risks.



What Is the Ticket to Work Program? (Slide 1 of 2)

The Ticket to Work Program

- Is a free and **voluntary** Social Security program
- Offers **career development** for people ages 18 through 64 who receive Social Security disability benefits and want to work



What Is the Ticket to Work Program? (Slide 2 of 2)

The Ticket to Work Program connects you with **free employment services** to help you:

- Decide if working is right for you
- Prepare for work
- Find a job
- Succeed at work

Learn more: [What is Social Security's Ticket to Work Program?](#)

[Self-Guided Tutorial](#)



How Does the Ticket Program Work?

If you decide to participate, you may choose to receive services from authorized Ticket to Work service providers like **Employment Networks (EN)** or your **State Vocational Rehabilitation (VR)** agency.



Working with a Ticket Program Service Provider

Ticket Program service providers:

- Offer **free** employment support services to people who are eligible for the Ticket Program
- Can help you **identify** and **apply for** work from home or other job opportunities
- Provide other support on your path to financial independence, including help identifying your **work goals, writing your resume, preparing for interviews** and much more!



Ticket to Work Help Line

If you want to verify your eligibility for Ticket to Work or have questions about how the program works...

Call the Ticket to Work Help Line:

Monday – Friday 8:00 am – 8:00 pm ET

- 1-866-968-7842
- 1-866-833-2967 (TTY)



Questions?

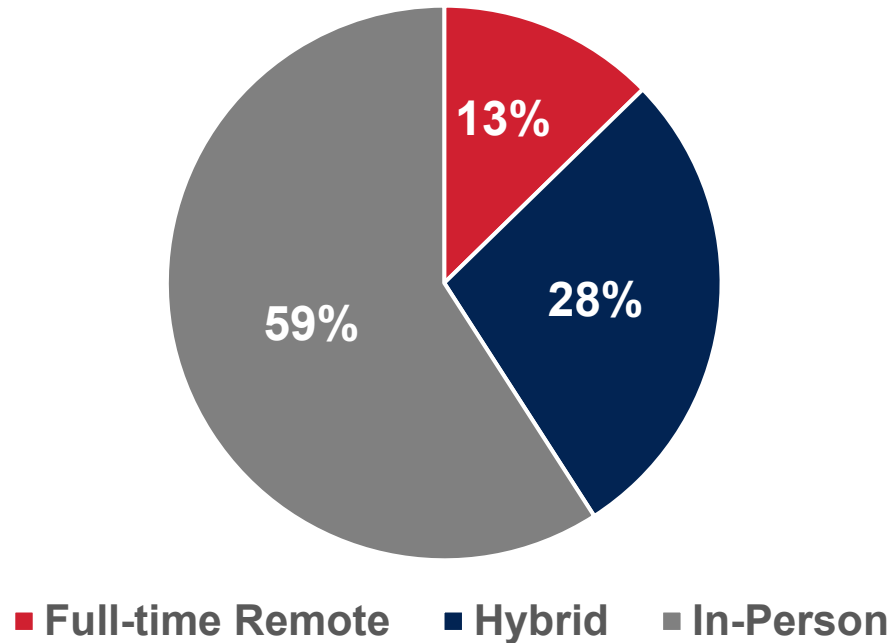


Why Consider Working from Home?



How many people work from home?

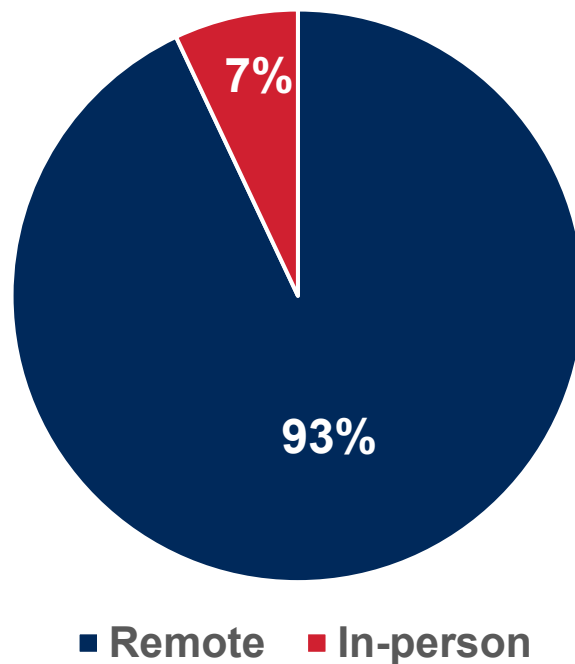
Employee Work Location



[Source: Forbes: Remote Work Statistics and Trends in 2023](#)

Job Interviews

The Future of Job Interviews



[Source: Forbes: Remote Work Statistics and Trends in 2023](#)

Remote Companies

16% of companies operate remotely

[Source: Forbes: Remote Work Statistics and Trends in 2023](#)

Why Consider Work from Home?



**SPECIAL
TRANSPORTATION**



**REMOTE
ACCOMMODATION**



**MANAGE MEDICAL
NEEDS**



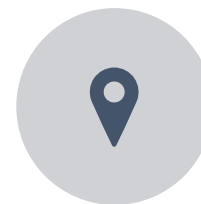
**FLEXIBLE WORK
SCHEDULE**



**LESS STRESSFUL
ENVIRONMENT**



**DIFFERENT
FIELDS OF WORK**



**LIVE IN RURAL
AREAS**

Working from Home

Learn about work from home opportunities and advice for working remotely from our **[Ticket to Work blog posts.](#)**

The screenshot shows the Ticket to Work website interface. At the top, there is a navigation bar with links for Home, About, Success Stories, Find Help, Find a Job, Webinar & Tutorials, Library, Blog, and Contact. A search bar is located on the right side of the header. Below the navigation bar, the page displays search results for the query "work from home". The results section is titled "Results for work from home" and indicates there are 17 entries. The top three blog posts are listed:

- Top 3 Blog Posts of 2020**
Tue Jan 12, 2021 12:00 am
Throughout the year, we've shared advice and resources that can help people who receive Social Security disability benefits on their employment journey. As 2020 comes to a close, we're taking a look at the topics you liked best by sharing our top 3 blog posts of this year.
[Read more...](#)
- Get Ready! Preparing for and Attending a Virtual Career Fair**
Thu Sep 17, 2020 12:00 am
Attending a virtual career fair allows you to interact with employers and learn about job opportunities that meet your experience, skills and goals. Virtual career fairs bring all the benefits of a traditional in-person fair without having to leave the comfort of your home. Learn how to better prepare for a virtual career fair so you stand out in the crowd.
[Read more...](#)
- #ADAat30: The Americans with Disabilities Act and Working from Home**
Tue Jun 2, 2020 12:00 am
How does the Americans with Disabilities Act (ADA) apply to working from home? You may have questions about reasonable accommodations for work or your rights when it comes to working from home. This blog explains how the ADA protects people with disabilities who work from home or want to work remotely.
[Read more...](#)

Below these posts, there are three more entries with accompanying images:

- Explore an Unprecedented Array of Work-At-Home Options Using Your Ticket to Work**
Thu May 14, 2020 12:00 am
Considering working from home? More and more employers are offering flexible work options and remote positions. Wondering which industries are hiring for remote positions? Have questions about requirements for working at home? Employment Options, a Ticket to Work Employment Network, shares tips to help you explore your options.
[Read more...](#)
- 4 Tips for Working from Home**
Thu May 7, 2020 12:00 am

On the right side of the page, there is a sidebar with several sections:

- Receive Blog Updates**
Buttons for "By Email" and "By a Feed".
- Opt-in to receive information about the Ticket Program via text.** Text the word "TICKET" to 1-571-489-5292.
- Categories**
A list of categories with their respective counts: Choosing A Provider (22), Events (143), Financial Independence (65), Find A Job (289), Government Programs (78), Podcasts (6), Service Provider Resources (28), Success on the Job (102), Success Stories (24), Ticket to Work (153), Work Incentives (35), Young Adults (10).
- Topics**
A list of topics with their respective counts: accommodations (73), ada (47), ada30 (5), autism (4), benefits counseling (13), blind (13), budgeting (62), career (284), career fairs (105), career fairs events (10).

Pros and Cons of Working from Home

Pros

- Potential for enhanced productivity
- Save time and money on commutes and wardrobe
- Remote meetings allow more flexibility for teams of all sizes to come together easily and efficiently

Cons

- Miss social aspects of working in-person
- Difficult to separate work - home life
- Purchase of supplies for home office



What type of Work from Home Jobs are Available?



What Types of Jobs are Available?

The short answer is a lot!

Many people began working from home in 2020 and many employers now recognize the benefits of a remote workplace.

If you're looking for a work from home job, you have more industries than ever to choose from.



Work from Home Jobs in 2023



**TEACH ONLINE
CLASSES**



**CONDUCT DATA
ENTRY**



**PROVIDE
CUSTOMER
SERVICE**



**SERVE AS A
VIRTUAL NURSE**



**BE A VIRTUAL
ASSISTANT**



**BECOME A
CONSULTANT**

Source: [35 of the Best Remote Jobs to Pursue](#) | [Indeed.com](#)

Finding Work from Home Jobs



Are there any Work from Home Requirements?

(slide 1 of 2)

Work from home positions have requirements like any other job, including:

- A certain degree of education
- Specific training or certificate requirements
- Skills specific to the job
- Relevant experience in a specialty field



Are there any Work from Home Requirements?

(slide 2 of 2)

Work from home positions might have specific requirements, including:

- Availability to work a set schedule
- Home office space free of noise and distractions
- High-Speed, reliable internet access
- Computer navigation skills
- Clear speaking/ phone voice (a headset)



Work from Home Skills – Beyond Requirements

Skills that are useful when working from home, including:

- Time management
- Written communication
- Motivation
- Organization
- Flexibility

Soft skills knowledge can improve these areas. Your Ticket Program service provider can help.



Preparing for Your Work from Home Job Search

Before you begin looking for a work from home job, take some time to update your resume.

- Think back to your **work experience** (paid or volunteer) or **training**
- Take an inventory of the all the **skills** you have
 - Use these skills to help you find jobs you're a good fit for
- Notify your **references** so they know you are looking for work
- Practice video **interview skills**

Things to Keep in Mind (Slide 1 of 2)

Be Cautious

Not all work from home opportunities are legitimate. Red flags may include:

- Promising high income for little work
- Providing an unclear or vague description of the job
- Short or no interview process
- Charging applicants fees to apply for the job or to do the job after you have been hired
- The company having been in business for a short time

Things to Keep in Mind (Slide 2 of 2)

Understand Your Taxes

Check with your potential employer to ensure you understand the specifics of taxes before you accept the job.

Some job opportunities may not withhold taxes

- **W2** – Taxes withheld
- **1099** – Taxes not withheld and your responsibility to pay

Need Help Finding a Job?

- Check out our [Find A Job](#) page!!
 - Resources and information about employment organizations including those that specifically serve people with disabilities
- Get started on your job search:
 - Connect with a Ticket Program service provider





Affordable Connectivity Program

*Helping Households Get
Access to Broadband*

Affordable Connectivity Program

- A Federal Communications Commission benefit program that helps ensure that households can afford the broadband they need for work, school, healthcare and more.
- Provides eligible households with a discount on broadband service and connected devices.
- Provides a discount of up to \$30 per month toward the internet for eligible households and up to \$75 per month for homes on qualifying Tribal lands.

Find out if you're eligible and how to apply for the
[Affordable Connectivity Program.](#)

4 Tips for Working from Home



Tip 1: Work from a Defined Workspace

Dedicate a work-only workspace

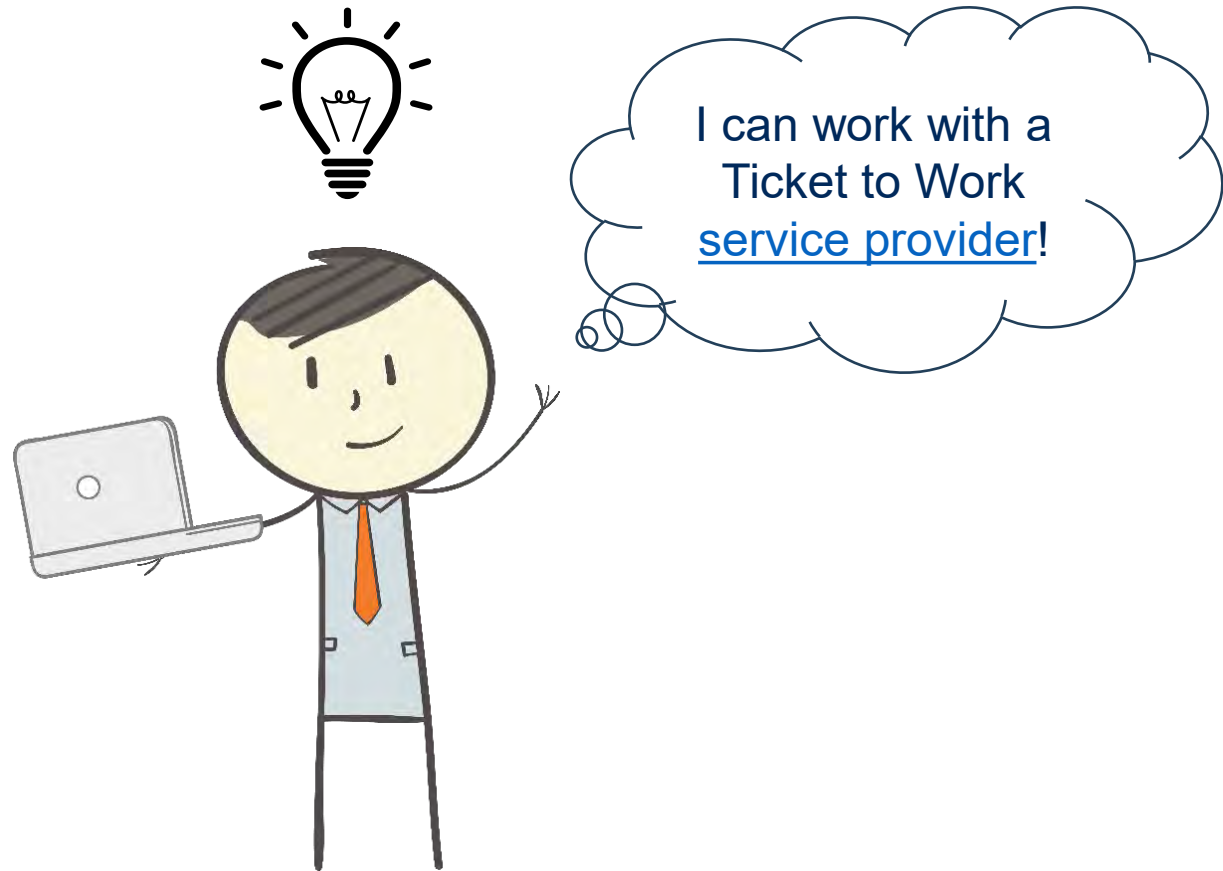
- Not enough space - set up desk or table for work only

Benefits:

- Helps you focus on work
- Assists you to leave work “at the office”



What if you don't have the equipment you need?



Tip 2: Create a Morning Routine

Morning Routine = Prepared and Productive Day



Set an alarm



Consistent
wake up time



Get ready for
work

Tip 3: Establish A Firm Line Between Work and Home

Maintain boundaries between work and home

- At workday's end:
 - Shut office door
 - Close your computer
 - Set a schedule
 - Write down your work hours



Tip 4: Stay Connected

- Important to maintain connection with others
- Working from home can feel isolating

Here are some ways that could help:

- Take advantage of videoconferencing with coworkers
- Meet up with a neighbor for your lunch break
- Have dinner or a video call with family after work
- Connect with colleagues through email or company's online chatting system

Lori's Story

Anxiety made it difficult for Lori to build a career; but with the help of the Ticket program, Lori can now work comfortably from home with a job in Public Relations/Marketing for Employment Options. She has more than a job; Lori found a career she's passionate about!

“Making my own money again is freeing. I want to do whatever I can to help others understand and learn about this great program.”

Lori, A Ticket to Work Success Story



[Lori's Success Story](#)

Questions?



How to Get Started

Social Security's Ticket to Work Program has resources ready to help you get started!

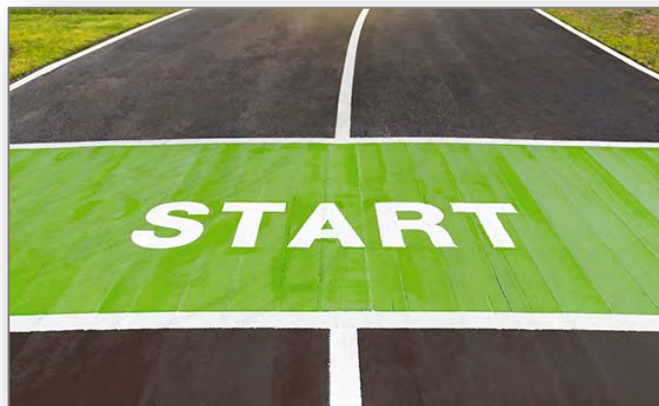
Call the Ticket to Work Help Line:

- 1-866-968-7842
- 1-866-833-2967 (TTY)

Visit our website: choosework.ssa.gov

- Use the Find Help Tool

[Choosework.ssa.gov/findhelp/](https://choosework.ssa.gov/findhelp/)





How to Connect

Visit the [Choose Work! Contact page](#) to find us on social media and subscribe to blog and email updates!

- Opt-In to Receive Text Messages by texting TICKET to **1-571-489-5292**. Standard messaging rates may apply. You may opt out at any time.
- Email us at support@choosework.ssa.gov.

Join Us for Our Next WISE Webinar!

TICKET
to **Work**

WISE
Work Incentive Seminar Event

Working for Yourself with Ticket to Work

Date: Wednesday, Oct. 25, 2023

Time: 3 – 4:30 PM ET

[Register online](#)

or call **1-866-968-7842** or **1-866-833-2967 (TTY)**

Tell Us What You Think!

Please remember to take our webinar survey!

A link will pop up after the webinar, or visit:
[WISE Webinar Survey.](#)

