# Placeholder Slide

# Ticket to Work: Supporting Access to Good Jobs for All

Ticket to Work WISE Work Incentive Seminar Event

October 23, 2024

LIVE Webinar Will Begin at 3 p.m. ET  
  
Photo collage with a grid of many rows of small headshots of a diverse group of adults.

# Cover Slide

**Ticket to Work: Supporting Access to Good Jobs for All**

Ticket to Work WISE Work Incentive Seminar Event

Photo collage with a grid of many rows of small headshots of a diverse group of adults.

# Slide 3

# WELCOME Accessing Today’s Webinar (Slide 1 of 2)

ATTENDEES WILL BE MUTED

Select an option for **How do you want to join the meeting’s audio?**

The **Device Speaker** option will enable the sound to be broadcast through your computer. Make sure your speakers are turned on or your headphones are plugged in.

If you prefer to listen by phone, click the **Phone** option.

Screenshot of how to join the meeting’s audio window.

# Slide 4

# WELCOME Accessing Today’s Webinar (Slide 2 of 2)

TO LISTEN BY PHONE

After clicking the **Phone** option as seen on the previous slide, you will see the window shown here.

Select the **Dial-in** option, then click **Join Meeting**.

On your phone, dial:  
Toll-free number: **1-800-832-0736**  
Access code: **4189148#**

A screenshot of the phone Dial-in window.

**Slide 5**

# WELCOME

# Adobe Connect Platform

A screenshot of the Adobe Connect window.

# Slide 6

# WELCOME

# Real-Time Captioning

The provided real-time captions can be found in the **Captioning pod**, which appears below the slides.

You can show or hide the caption display, and you can change the text size and choose the text color combinations to best meet your vision requirements.

You can also access captioning online.

Screenshot of the Closed Captions dropdown menu in Adobe Connect. Options listed include hide captions, English, text size and color. English is selected, the text color is blue with a checkmark beside it on the right.

**Slide 7**

# WELCOME

# American Sign Language (ASL)

If you’re fluent in ASL and would like support during today’s webinar, use our ASL User Guide that provides instructions to connect with an interpreter through the Federal Communications Commission (FCC) Video Relay Service (VRS).

A person signing Thank You to the camera on the laptop in front of him.

# ****Slide 8****

# WELCOME

# Questions and Answers (Q&A)

Please use the **Q&A pod** to submit any questions you have during the webinar, and we will direct the questions accordingly during the Q&A portion.

If you are listening by phone and are not logged in to the webinar, you may also ask questions by emailing them to webinars@choosework.ssa.gov.

Screenshot of the Adobe Connect Q&A pod with a blue arrow pointing to the "type here" text box at the bottom of the Q&A pod.

# ****Slide 9****

# WELCOME

# Webinar Online Resources

Please use the **Web Links pod** to find the resources presented during today’s webinar.

If you are listening by phone and not logged in to the webinar, you may email webinars@choosework.ssa.gov for a list of available resources.

Screenshot showing an example of the Web Links pod in Adobe Connect.

# ****Slide 10****

# WELCOME

# Archived Events

**Please note**: This webinar is being recorded, and the archive recording will be available within 2 weeks through WISE on Demand.

A laptop computer with the screen showing the WISE on Demand webinar archive page.

# ****Slide 11****

# WELCOME

# Technical Assistance

If you experience any technical difficulties during the webinar, please use the **Q&A pod** to send a message, or you may email webinars@choosework.ssa.gov.

Two call center representatives at a long desk, both are looking at computers and talking to people on their headsets.

# Slide 12

# WELCOME

# Presenters

MODERATOR

**Raymond A. Cebula, III, J.D.**

Cornell University

PRESENTER

**Derek Shields**

Ticket Program Manager

Headshot of Raymond A. Cebula. Headshot of Derek Shields.

# Slide 13

# Webinar Overview

What is Ticket to Work?

Good Jobs for All: Learn While You Work

Good Jobs for All: Federal Employment

Putting it all together: How the Ticket to Work Program Works

# Slide 14

# What is Ticket to Work?

Picture of hands typing on a computer keyboard in the background.

# Slide 15

# What is Social Security’s Ticket to Work Program?

* Is a free and voluntary Social Security program.
* Offers career development for people ages 18 through 64 who receive Social Security disability benefits and want to work.

Social Security Administration and Ticket to Work logo.

# Slide 16

# How Can the Ticket Program Help?

The Ticket to Work Program connects you with free employment services to help you:

* Decide if work, including self-employment, is right for you.
* Prepare for work.
* Find a paid work opportunity.
* Succeed at work.

Learn More:

[What is Social Security’s Ticket to Work Program?](https://choosework.ssa.gov/library/fact-sheet-what-is-social-security-ticket-to-work-program)

[Self-Guided Tutorial](https://choosework.ssa.gov/training/)

A person, smiling, sitting at a table at home, looking at a laptop screen while taking notes in a notebook.

# Slide 17

**Ticket to Work: Supporting Good Jobs for All**

# The Ticket Program is not a direct hiring program, meaning that participating in the program does not guarantee you will find a job.

# However, it can help you connect with job search resources and special hiring programs for individuals with disabilities. Ticket Program service providers have specialized job placement expertise, and many have relationships with employers looking to hire people like you!

Two people are sitting across a table from each other in an office. One person is holding and looking at a paper resumé.

# Slide 18

**Good Jobs for All: Learn While You Work**

Picture of hands typing on a computer keyboard in the background.

# Slide 19

**Internships**

* An internship is usually a short-term work opportunity that allows you to get experience in a career that interests you or explore different fields as you consider your career options.
* Some are connected to educational programs and offer academic credit. Others are with businesses, government or non-governmental organizations.
* They may last between four weeks and a year.
* May be paid or unpaid.

Three coworkers looking at device screens at a table in an office.

**Slide 20**

**How Do You Find an Internship?**

* Use your network: ask family and friends if they know of any opportunities that match your career interests.
* Visit your area’s [American Job Center.](https://www.careeronestop.org/LocalHelp/AmericanJobCenters/find-american-job-centers-details.aspx?location=NC&radius=25&ct=0&y=0&w=0&e=0&centerID=31209148&from=RPF&yspsortcolumns=Location&yspsortdirections=ASC&yspcurpage=1&ysppagesize=10&app=no)
  + Ask about youth programs and summer jobs.
  + Meet with a career counselor.
* Target specific employers you want to work for:
  + Look for opportunities on their websites.
  + Reach out to employers directly to find out if they have internship opportunities, learn more about what it’s like to work for them and what they’re looking for in an employee or volunteer.

# Slide 21

# Finding an Internship

Check out these resources to help you find an internship that interest you:

* [Workforce Recruitment Program for College Students with Disabilities](https://wrp.gov/) (WRP): Sponsored by the U.S. Department of Labor's Office of Disability Employment Policy, the WRP links highly qualified college students and recent graduates with disabilities to federal and private sector agencies seeking interns and permanent employees. Learn more in our [blog post](https://choosework.ssa.gov/blog/2017-09-07-opening-doors-to-internships-and-employment-the-workforce-recruitment-program)!
* [Emerging Leaders Internship Program for College Students with Disabilities](https://oneillcareerhub.indiana.edu/resources/emerging-leaders-internship-program-for-college-students-with-disabilities/): This program is funded by the UPS Foundation and coordinated by the National Business & Disability Council to help undergraduate and graduate college students with disabilities find internships nationwide.
* [Entry Point!](https://www.aaas.org/program/entrypoint): The American Association for the Advancement of Science's internship resource for students with disabilities who are studying science, engineering, mathematics, and computer science.

# Slide 22

# Internship Resources

* The [Pathways Programs](https://careers.state.gov/interns-fellows/pathways-programs/pathways-internship-programs/) promote employment in the federal workforce to current students and recent graduates. They offer specific programs for current students, recent graduates of qualifying educational institutions or programs, and people with advanced degrees.
* [Idealistist.org](https://www.idealist.org/en/internships) is a site where you can search for internships based on location, type of job (remote, hybrid, onsite) and type of organization (nonprofit, government, etc.)

**Slide 23**

**Make the Most of Your Internship**

* Ask questions
* Volunteer to take on work or additional duties, if appropriate
* Seek constructive criticism
* Make new contacts
* Reflect on your experience

Two people standing at a tall office table. They are dressed in business attire and appear to be having a serious discussion. There is an open laptop and note pad on the table.

**Slide 24**

**Apprenticeships**

* An apprenticeship is an educational program combining work with learning and training, both on and off the job.
* It combines the development of **theoretical knowledge** regarding a particular occupation or range of occupations with **practical experience** gained by doing the job.

A person in a wheelchair learns leathermaking with the assistance of another person in a leatherworker's workshop.

# Slide 25

**What Is the Value of an Apprenticeship?**

* Apprenticeships offer an entry point into an industry.
* They are real jobs with paid salaries.
* An experienced worker will mentor you.
* Opportunities may exist to advance in your chosen career.

Two people sitting next to each other at a desk in an office, looking at and discussing the papers they are holding.

# Slide 26

# Finding an Apprenticeship

* [Apprenticeship.gov](https://www.apprenticeship.gov/) is the one-stop source to connect career seekers, employers, and education partners with apprenticeship resources. It offers apprenticeships across industries, illustrates how programs are started by employers, and describes how to become an apprentice.
* To become an apprentice, search for an opportunity using the [Apprenticeship Finder](https://www.apprenticeship.gov/apprenticeship-job-finder) and apply directly with the employer or the program sponsor.

A laptop computer with apprenticeship.gov's apprenticeship finder showing on the screen.

# Slide 27

# Good Jobs for All: Federal Employment

A picture of hands typing on a computer keyboard in the background.

# Slide 28

# What are the Benefits of Working for the Federal Government?

* Federal employees serve in a variety of jobs, earn good salaries, are eligible for medical benefits, and make a difference through public service. The federal government hires people in many different fields, like accounting, public affairs, health care, law enforcement, education, transportation, Information Technology (IT) and so many more.
* There are a number of ways that people can apply for a job in the federal government.

A collage of people in different careers.

# Slide 29

# What Is Schedule A?

* If you're a person with a disability, you can apply and compete for   
  any federal government job for which you are eligible and meet the qualifications. But you also may be eligible for a special hiring authority.
* **Schedule A** refers to a special hiring authority that gives federal agencies an optional way to hire qualified people with disabilities.
* Applying under Schedule A offers an exception to the traditional competitive hiring process. You can apply for jobs using Schedule A if you are a person with an **intellectual disability, a severe physical disability, or a psychiatric disability.**

# Slide 30

**How Do I Know a Federal Job Is Open to Individuals with a Disability?**

* Visit [USAJOBS](https://www.usajobs.gov/).
* In the job announcement, look for the section called **This job is open to.** When a job is open to **Individuals with a disability**, you’ll see this icon: 
  + There may be other groups listed that are also eligible to apply.
* You can also select the **Individuals with disabilities** filter in the search function. Your results will display all jobs open to individuals   
  with disabilities.

Screenshot of the USAJOBS search filter where you select the option for Individuals with disabilities.

# Slide 31

# What Are My Next Steps?

* To begin the Schedule A process, obtain a letter to document your disability.
* Review and update your resume with skills, abilities and references relevant to the position.
* If you’re interested in a specific position, contact the agency’s Selective Placement Program Coordinator (SPPC) using the [SPPC Directory](https://www.opm.gov/policy-data-oversight/disability-employment/selective-placement-program-coordinator-directory/).
  + SPPCs help agencies recruit, hire, and accommodate people with disabilities.

Source: [U.S. Equal Employment Opportunity Commission](https://www.eeoc.gov/publications/abcs-schedule-tips-applicants-disabilities-getting-federal-jobs)

A person looking at a paper while sitting at their home office desk in front of a computer.

# Slide 32

**Q & A**

Three white question marks on a grey background.

# Slide 33

**Putting it all Together: How the Ticket to Work Program Works**

A picture of hands typing on a computer keyboard in the background.

# Slide 34

**How Ticket to Work Works for You**

* Ticket to Work connects you with free employment services to help you decide if working is right for you, prepare for work, find a job or maintain success while you are working.
* Everyone age 18 through 64 who receives Social Security Disability Insurance (SSDI) and/or Supplemental Security Income (SSI) benefits because of his or her disability is eligible to participate in the Ticket Program.
* Participation in the Ticket Program is free and voluntary.

A person in business casual attire, looking at the camera, smiling, standing in a school classroom.

# Slide 35

# Ticket Program Service Providers

Through the Ticket Program, You’ll Have Access to a Variety of Ticket Program Service Providers, Including:

* Employment Networks (EN). EN logo at top.
* State Vocational Rehabilitation (VR) agencies. VR logo at top. ‘

# Slide 36

# Employment Network

An **EN** is a private or public organization that has an agreement with Social Security to provide free employment support services to people who are eligible for the Ticket Program.

Many state public workforce systems, such as American Job Centers, are **Workforce ENs.**

EN logo. To the right are two people sitting at a table in an office, talking, while looking at papers. At bottom right is the WF logo. To the left are two people shaking hands over a desk in an office.

# Slide 37

**How Can Working With an EN Help You?**

Services and supports are designed to help you on the path to financial independence through work and may include helping you to:

* Identify your work goals.
* Write and review your resume.
* Prepare for interviews.
* Request reasonable accommodations.
* Receive benefits counseling.

A person sitting at a kitchen table, smiling and waving as they look at their laptop screen.

**Slide 38**

**State Vocational Rehabilitation (VR) Agency**

A **State VR agency** provides a wide variety of services to help people with disabilities return to work, enter new lines of work or enter the workforce for the first time. A State VR agency may offer benefits counseling and may also be able to help you with:

* Vocational rehabilitation
* Training and education

VR icon. To the right is a closeup of hands typing on a laptop keyboard. At bottom left is an image of people in a training session, sitting at long tables, with a presenter in the front of the room, who is calling on one person who has their hand raised. To the right of the image are words that say, “Some states have separate VR agencies that serve individuals who   
are blind or visually impaired.”

**Slide 39**

# How Can Working With a VR Help You?

VR agencies:

* Usually work with individuals who need more significant services.
* In some states, this includes intensive training, education and rehabilitation.
* They may also provide career counseling, job placement assistance as well as counseling about how earnings from work may affect Social Security disability benefits.

A person, sitting at a desk in their home, taking notes while looking at their laptop screen.

**Slide 40**

# How Do You Find a Service Provider?

For a list of service providers, call the   
Ticket to Work Help Line at **1-866-968-7842**   
or **1-866-833-2967 (TTY),**   
Monday - Friday, 8 am - 8 pm ET

To find a service provider online,   
visit the [Find Help page](https://choosework.ssa.gov/findhelp). Search by:

* ZIP code
* Services offered
* Disability type
* Languages spoken
* Provider type

(EN, Workforce EN or VR)

A person using a laptop on a kitchen counter. They are also talking on a cell phone.

**Slide 41**

# Find a Job!

Once you connect with a Ticket Program service provider, take a look at our [Find a Job](https://choosework.ssa.gov/find-a-job) page, where you can view resources to help you start or continue your job search.

You don’t have to have a service provider or assign your Ticket before finding a job, but both open up a world of opportunities to help you explore work as a path to financial independence.

A laptop computer with the screen open to the “Find a Job” page.

**Slide 42**

# Job Search Resource Examples

Our Find a Job page lists organizations that have online job search resources that can help you pursue your employment goals. Some of the organizations also offer an employer directory and access to recruiters.

Here are a few examples:

* [AbilityJobs](https://abilityjobs.com/)
* [CareerOneStop](https://www.careeronestop.org/ResourcesFor/WorkersWithDisabilities/job-search.aspx)
* [LinkedIn](https://www.linkedin.com/jobs/)
* [Monster](https://www.monster.com/)

A person using a laptop on a kitchen counter. They are also talking on a cell phone.

**Slide 43**

# Q & A

Three white question marks on a grey background.

**Slide 44**

# How To Get Started

**Social Security’s Ticket to Work Program has resources ready to help you get started!**

**Call the Ticket to Work Help Line**

1-866-968-7842

1-866-833-2967 (TTY)

**Visit Our Website**   
[choosework.ssa.gov](https://choosework.ssa.gov/)

**Use the Find Help Tool**  
[choosework.ssa.gov/findhelp](https://choosework.ssa.gov/findhelp)

**Use the Find a Job Tool**

<https://choosework.ssa.gov/find-a-job>

A laptop with the screen showing the Choose Work Find Help tool webpage.

# Slide 45

# How to Connect

**Visit the** Choose Work! Contact page to find us on social media and subscribe to blog and email updates.

**Opt-in to receive text messages** by texting TICKET to 1-571-489-5292. Standard messaging rates may apply. You may opt-out at any time.

**Email us** at support@choosework.ssa.gov.

Closeup of a person's hands typing on a cell phone.

# Slide 46

# Ticket to Work Help Line

The Ticket to Work Program offers a toll-free Help Line to answer your questions and support you on your journey to financial independence.

**Call the Ticket to Work Help Line**Monday - Friday, 8 am - 8 pm ET

**1-866-968-7842**

**1-866-833-2967 (TTY)**

Call center representative wearing a headset and smiling while looking at a computer.

# Slide 47

**Join Us for Our Next WISE Webinar!**

**Ticket to Work for America’s Veterans**

**November 20, 2024**

3 p.m. – 4:30 p.m. ET

**REGISTER ONLINE**

**or call 1-866-968-7842 or   
1-866-833-2967 (TTY)**

Ticket to Work WISE Work Incentive Seminar Event logo.