# Intro Slide

# What is Ticket to Work?

Ticket to Work WISE Work Incentive Seminar Event

June 25, 2025

Live Webinar Will Begin at 3 p.m. ET

Alt text: Two people sitting in an office, reviewing a document.

# Cover Slide

# What is Ticket to Work?

Ticket to Work WISE Work Incentive Seminar Event

Alt text: Two people sitting in an office, reviewing a document.

# Slide 3

# WELCOME Accessing Today’s Webinar (Slide 1 of 2)

ATTENDEES WILL BE MUTED

Select an option for **How do you want to join the meeting’s audio?**

The **Device Speaker** option will enable the sound to be broadcast through your computer. Make sure your speakers are turned on or your headphones are plugged in.

If you prefer to listen by phone, click the **Phone** option.

Alt text: Screenshot of how to join the meeting’s audio window.

# Slide 4

# WELCOME Accessing Today’s Webinar (Slide 2 of 2)

TO LISTEN BY PHONE

After clicking the **Phone** option as seen on the previous slide, you will see the window shown here.

Select the **Dial-in** option, then click **Join Meeting**.

On your phone, dial:
Toll-free number: **1-800-832-0736**
Access code: **4189148#**

Alt text: A screenshot of the phone Dial-in window.

**Slide 5**

# WELCOME

# Adobe Connect Platform

Alt text: A screenshot of the Adobe Connect window with arrows pointing to the Presentation pod, Closed captioning pod, Q & A pod, and the Web Links pod.

# Slide 6

# WELCOME

# Real-Time Captioning

Real-time captions can be found in the **Captioning pod**, which appears below the slides.

You can show or hide the caption display, and you can change the text size and choose the text color combinations to best meet your vision requirements.

To open closed captioning select the **CC option** from the top menu bar. The captioning link can also be accessed in the web links pod under the title **Web Captioning**.

You can also access captioning online.

Alt text: Screenshot of the Closed Captions dropdown menu in Adobe Connect. Options listed include hide captions, English, text size and color. English is selected, the text color is blue with a checkmark beside it on the right.

**Slide 7**

# WELCOME

# American Sign Language (ASL)

If you’re fluent in ASL and would like support during today’s webinar, use our ASL User Guide that provides instructions to connect with an interpreter through the Federal Communications Commission (FCC) Video Relay Service (VRS).

Alt text: A person signing Thank You to the camera on the laptop in front of him.

# ****Slide 8****

# WELCOME

# Questions and Answers (Q&A)

Please use the **Q&A pod** to submit any questions you have during the webinar, and we will direct the questions accordingly during the Q&A portion.

If you are listening by phone and are not logged in to the webinar, you may also ask questions by emailing them to TTWwebinars@ssa.gov.

Alt text: Screenshot of the Adobe Connect Q&A pod with a blue arrow pointing to the "type here" text box at the bottom of the Q&A pod.

# ****Slide 9****

# WELCOME

# Webinar Online Resources

Please use the **Web Links pod** to find the resources presented during today’s webinar.

If you are listening by phone and not logged in to the webinar, you may email TTWwebinars@ssa.gov for a list of available resources.

Alt text: Screenshot showing an example of the Web Links pod in Adobe Connect.

# ****Slide 10****

# WELCOME

# Technical Assistance

If you experience any technical difficulties during the webinar, please use the **Q&A pod** to send a message, or you may email TTWwebinars@ssa.gov.

Alt text: Two call center representatives at a long desk, both are looking at computers and talking to people on their headsets.

# Slide 11

# WELCOME

# Presenters

MODERATOR

**Derek Shields**

Ticket Program Manager

PRESENTER

**Raymond A. Cebula, III, J.D.**

Cornell University

Alt text: Headshot of Derek Shields. Headshot of Raymond Cebula, III.

# Slide 12

# Webinar Overview

Today, we’ll discuss how Social Security’s Ticket to Work (Ticket) Program can help you and answer questions like:

What Is Social Security’s Ticket to Work Program?

Can I Work and Keep my Social Security Disability Benefits?

Can I Work and Keep my Medicare or Medicaid?

Who Can Help Me Achieve My Work Goals?

# Slide 13

**What is Social Security’s Ticket to Work Program?**

Alt text: Picture of hands typing on a computer keyboard in the background.

# Slide 14

# Social Security Disability Programs

* SSDI – Social Security Disability Insurance (SSDI Icon)
* SSI – Supplemental Security Income (SSI Icon)

# Slide 15

# What Is the Ticket to Work Program?

The Ticket to Work Program

* Is a free and voluntary Social Security program
* Offers career development for people ages 18 through 64 who receive Social Security disability benefits and want to work

Alt text: Social Security Administration Ticket to Work logo.

# Slide 16

**How Can the Ticket Program Help?**

The Ticket to Work Program connects you with free employment services to help you:

* Decide if work, including self-employment, is right for you
* Prepare for work
* Find a paid work opportunity
* Succeed at work

**Learn More:**

[What is Social Security’s Ticket to Work Program?](https://choosework.ssa.gov/library/fact-sheet-what-is-social-security-ticket-to-work-program)

[Self-Guided Tutorial](https://choosework.ssa.gov/training/)

Alt text: Social Security Administration Ticket to Work logo.

# Slide 17

**Ticket to Work Help Line**

The Ticket to Work Program offers a toll-free Help Line to answer your questions and support you on your journey to financial independence.

**Call the Ticket to Work Help Line**Monday - Friday, 8 a.m. - 8 p.m. ET

1-866-968-7842

1-866-833-2967 (TTY)

Alt text: Call center representative wearing a headset and smiling while looking at a computer.

# Slide 18

**Can I Work and Keep my Social Security Disability Benefits?**

Alt text: Picture of hands typing on a computer keyboard in the background.

**Slide 19**

**What are Work Incentives?**

Social Security has safety nets in place, called Work Incentives, that allow you to keep some or all of your benefits while you try work.

* **Work Incentives** are programs and rules that help beneficiaries enter, re-enter, or continue employment by protecting their eligibility for benefit payments and/or health care coverage until they can replace their SSDI or SSI benefit payments with earnings from employment or self-employment, according to Social Security’s standards.
* Whether you're looking for a job for the first time or returning to work after an injury or illness, Work Incentives can help you through the transition to work and toward financial independence.

# Slide 20

**What Is the Trial Work Period?**

* The Trial Work Period (TWP) is one of the many Work Incentives available to people who receive SSDI.
* If you receive SSDI, your TWP allows you to test your ability to work for at least 9 months.
* During your TWP, you'll receive full SSDI benefits, no matter how much you earn – as long as you report your work activity and continue to meet Social Security's rules for disability.

Alt text: A cashier in a green apron standing behind a cash register, smiling.

# Slide 21

# How Is the Trial Work Period Calculated?

* The TWP continues until you accumulate nine TWP service months (not necessarily consecutive) within a rolling 60-month period.
* Social Security uses the amount you have earned in a month before subtracting taxes, to decide if a month counts toward your TWP. In 2025, if you earn $1,160 or more, or work more than 80 hours in self-employment in a month, you're considered to have worked a TWP "service month," which is counted toward your TWP.

Alt Text: A calculator and pen sitting on top of a June desk calendar.

**Slide 22**

**How Can You Get More Information?**

Take a look at our [Trial Work Period Fact Sheet](https://choosework.ssa.gov/library/fact-sheet-trial-work-period-twp) to learn more about the Trial Work Period and about another Work Incentive that’s available when you complete your Trial Work Period, called the **Extended Period of Eligibility.**

Alt text: A person sitting on a couch looking at a tablet.

**Slide 23**

**What Is a Plan to Achieve Self- Support?**

A Plan to Achieve Self-Support (PASS) is a Work Incentive for SSI recipients. It is a written plan of action for pursuing a specific work-related goal.

* A PASS describes the steps you will take and the items and services you will need to reach your work goal.
* When you have an approved PASS, Social Security does not count the money you set aside to help you reach your work goal when determining your SSI payment amount.

**Slide 24**

**Who is Eligible for PASS?**

* If you receive Supplemental Security Income (SSI) or can become eligible to receive SSI, you can be eligible for a PASS.
* If you receive SSDI, you may become eligible for a PASS if you have a work goal that would allow you to earn enough income that you no longer qualify for SSDI.
* You would need to meet all other qualifications for a PASS and set aside enough of your SSDI payment that you could become eligible for SSI.

Alt text: An open notepad on a desk. The notepad page says, “Supplemental Security Income (SSI)”, with a large checkmark.

# Slide 25

**Can I Work and Keep my Medicare or Medicaid?**

Alt text: Picture of hands typing on a keyboard in the background.

# Slide 26

**How Will Work Affect My Medicaid or Medicare Benefits?**

If you receive SSDI benefits or SSI payments of any amount, you can keep your Medicaid or Medicare.

* If your benefit payments stop due to earnings from work (including self-employment), in many cases, you may be able to keep Medicaid or Medicare indefinitely by using:
	+ Work Incentives
	+ Buy-in Programs (available in many states)

Alt Text: A person looking over paperwork at a desk.

# Slide 27

# Work Incentives and Programs to Help You Keep Medicaid and Medicare

MEDICAID

* Medicaid While Working – 1619(b)
* Medicaid Buy-in Programs

MEDICARE

* Extended Period of Medicare Coverage
* Medicare for People with Disabilities Who Work

# Slide 28

**Medicaid While Working or 1619(b)**

If you receive SSI, you may qualify for continued Medicaid coverage when your payments stop due to earnings if you:

* Have been eligible for an SSI payment for at least 1 month
* Continue to meet Social Security’s definition of disability
* Still meet all other non-disability SSI requirements
* Need Medicaid benefits to continue to work
* Have gross earnings that are below your state’s threshold of eligibility
(see updated state threshold amounts at: [ssa.gov/disabilityresearch/wi/1619b.htm](https://www.ssa.gov/disabilityresearch/wi/1619b.htm))

# Slide 29

**Medicaid Buy-In Program**

Many states allow you to purchase Medicaid under a Buy-in Program. You may qualify if you meet the definition of “disabled” under the Social Security Act.

* Each state’s program is different, but most require that you have some earnings from work. Some states allow you to have significant earnings from work or self-employment and greater savings than most Medicaid programs allow.
* Under certain circumstances, people who receive SSDI benefits may be eligible for Medicaid Buy-in Programs.
* You should check with your local Medicaid agency to find out what is available in your state.

# Slide 30

# Extended Period of Medicare Coverage

Most SSDI beneficiaries whose benefit payments stop due to work will continue to receive, after their Trial Work Period, at least 93 consecutive months of:

* Hospital Insurance (Part A)
* Supplemental Medical Insurance (Part B), if enrolled
* Prescription Drug Coverage (Part D), if enrolled

# Slide 31

**Medicare for People with Disabilities Who Work**

After premium-free Medicare coverage ends due to work, you can buy continued Medicare coverage, as long as you remain medically disabled.

You are eligible to buy Medicare coverage if:

* You are not yet age 65, and
* You continue to have a disabling impairment, and
* Your Medicare stopped due to earnings from work

# Slide 32

**Have Medicare Questions?**

For more information, please visit [medicare.gov](http://www.medicare.gov/).

You can also talk or chat with a live person 24 hours a day, 7 days a week.

1-800-MEDICARE (1-800-633-4227)
or 1-877-486-2048 (TTY)

[Talk to Someone](https://www.medicare.gov/talk-to-someone) | [Contact Medicare](https://www.medicare.gov/)

Alt Text: A call center representative talking on the phone using a headset. Next to him is another call center representative, also wearing a headset.

# Slide 33

**Q & A**

Alt text: Three white question marks on a gray background.

# Slide 34

**Who Can Help You Achieve Your Work Goals?**

Alt text: Picture of hands typing on a keyboard in the background.

**Slide 35**

**Achieving Your Work Goals with Ticket to Work**

As you think about returning to work and possibly changing jobs or careers you may have questions and need support.

* Connecting with a Ticket Program service provider can help you develop achievable goals and establish steps to find and maintain employment in your new career.
* Ticket Program service providers can help you identify the type of job or career you might enjoy and any transferable skills you may have.

**Slide 36**

**Ticket Program Service Providers**

Through the Ticket Program, you’ll have access to a variety of Ticket Program service providers, including:

Employment Networks (EN). EN icon.

State Vocational Rehabilitation (VR) Agencies. VR icon.

# Slide 37

# Employment Network (EN)

An **EN** is a private or public organization that has an agreement with Social Security to provide free employment support services to people who are eligible for the Ticket Program.

Many state public workforce systems, such as American Job Centers, are **Workforce ENs.**

Alt text: EN icon. To the right is two people sitting at a table in an office, talking, while looking at papers. At bottom left are two people shaking hands over a desk in an office. To the right is a WF icon.

# Slide 38

**How Can Working With an EN Help You?**

Services and supports are designed to help you on the path to financial independence through work and may include helping you to:

# Identify your work goals

# Write and review your resume

# Prepare for interviews

# Request reasonable accommodations

# Receive benefits counseling

Alt text: A person sitting at a kitchen table, smiling and waving as he looks at his laptop screen.

# Slide 39

**State Vocational Rehabilitation (VR) Agency**

A **State VR agency** provides a wide variety of services to help people with disabilities return to work, enter new lines of work, or enter the workforce for the first time. A State VR agency may offer benefits counseling and may also be able to help you with:

* Vocational rehabilitation
* Training and education

Alt text: VR icon. To the right is a closeup of hands typing on a laptop keyboard. At bottom left are people in a training session, sitting at long tables, with a presenter in the front of the room, who is calling on one person who has their hand raised. To the right it says, “Some states have separate VR agencies that serve individuals who are blind or visually impaired.”

**Slide 40**

**How Can Working With a VR Help You?**

VR agencies:

* Usually work with individuals who need more significant services.
* In some states, this includes intensive training, education, and rehabilitation.
* They may also provide career counseling and job placement assistance as well as counseling about how earnings from work may affect Social Security disability benefits.

Alt text: A person, sitting at a desk in his home, taking notes while in a virtual meeting on his laptop.

**Slide 41**

**How Do You Find a Service Provider?**

For a list of service providers, call the
Ticket to Work Help Line at **1-866-968-7842**
or **1-866-833-2967 (TTY),**
Monday - Friday, 8 a.m. - 8 p.m. ET

To find a service provider online,
visit the [Find Help page](https://choosework.ssa.gov/findhelp). Search by:

* ZIP code
* Services offered
* Disability type
* Languages spoken
* Provider type

(EN, Workforce EN, VR, or PABSS)

Alt text: A person using a laptop on a kitchen counter. She is also talking on her cell phone.

**Slide 42**

**Q & A**

Alt text: Three white question marks on a gray background.

# Slide 43

# How To Get Started

**Social Security’s Ticket to Work Program has resources ready to help you get started!**

**Call the Ticket to Work Help Line**

1-866-968-7842

1-866-833-2967 (TTY)

**Visit Our Website**
[choosework.ssa.gov](https://choosework.ssa.gov/)

**Use the Find Help Tool**
[choosework.ssa.gov/findhelp](https://choosework.ssa.gov/findhelp)

Alt text: A laptop with the screen showing the Choose Work Find Help tool webpage.

# Slide 44

# How to Connect

**Visit the** [Choose Work! Contact page](https://choosework.ssa.gov/contact/) to find us on social media and subscribe to blog and email updates.

**Opt-in to receive text messages** by texting TICKET to 1-571-489-5292. Standard messaging rates may apply. You may opt-out at any time.

**Email us** at TicketToWork@ssa.gov.

Alt text: Closeup of a person typing on a mobile phone.

**Slide 45**

**Join Us for Our Next WISE Webinar!**

**Ticket to Work and Reasonable Accommodations**

**July 30, 2025**

3 p.m. – 4:30 p.m. ET

**REGISTER ONLINE**

**or call 1-866-968-7842 or
1-866-833-2967 (TTY)**

Alt text: Ticket to Work WISE Work Incentive Seminar Event logo.