

Attending WISE Webinars Using American Sign Language (ASL)

Social Security’s Work Incentives Seminar Event (WISE) webinars are meetings that take place over the internet using video-conferencing software. If you are fluent in American Sign Language (ASL) and want to participate, please follow the instructions below to connect with an interpreter through the Federal Communications Commission (FCC) Video Relay Service (VRS).



Very Important

If you do not have a VRS provider, please register with a provider at least 1 week prior to the webinar. A list of certified providers is available on the FCC website at www.fcc.gov/general/internet-based-trs-providers.



Connect to Webinar

Join the webinar via computer before the start time by using the link in the confirmation email or meeting invitation that you received. You can join the webinar up to 30 minutes prior to the start time.



Once Connected to Webinar

- Connect to your VRS provider 5 minutes before the webinar begins.
- Select this link, WISE ASL Interpreter Tips, and review the tips with your interpreter.
- Ask your interpreter to connect to the webinar before it starts by using the toll-free number and access code below.

Toll-Free Number: 1-800-832-0736

Access Code/Room Number: 4189148#



During Webinar

- The interpreter can only listen to the webinar and cannot communicate with the presenters.
- Closed captions are available in the webinar platform if you need them at any time, such as when your interpreter changes or during Q&A sessions.



End of Webinar

- We hope you enjoy the webinar. When it’s over, please complete the survey at the end. The survey helps us learn and improve.
- For additional information, email support@choosework.ssa.gov or call 1-866-968-7842 or 1-866-833-2967 (TTY).



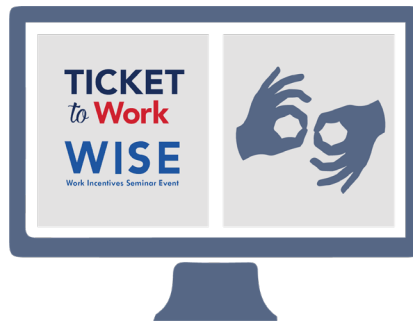
Resources

Detailed information about the FCC VRS service is available at www.fcc.gov/consumers/guides/video-relay-services.

Technology Option Examples

Depending on access to technology, you can choose to use ASL interpretation services through:

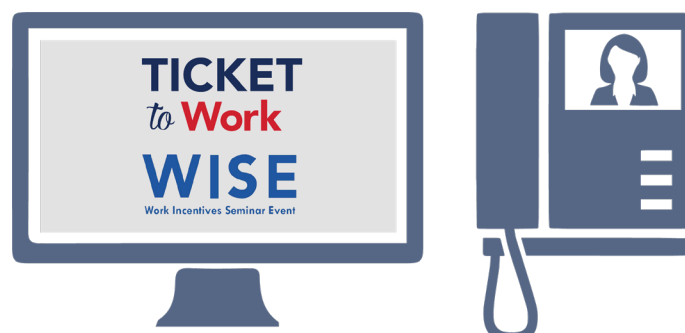
*One computer monitor
with two windows*



Two computers monitors



*One computer monitor
and one separate device
(videophone, tablet,
or mobile phone)*



*Interpreter
(videophone
or other
device)*

To view online and access the resources linked in this fact sheet, please visit:
<https://choosework.ssa.gov/library/wise-asl-guide>

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