



Work Incentive Seminar Event (WISE) Webinar Question and Answer Policy

Thank you for registering and attending a WISE webinar.

We hope you will find Social Security's WISE webinars to be a useful source of information about the Ticket to Work program and Social Security's work incentives.

We recognize that the information presented during WISE webinars may be new to you and that you may have questions. These webinars are a great place to get those questions answered! We also want you to be aware that many people attend WISE webinars and have questions, just like you. In order to make the best use of available time and resources during the webinars, we expect all participants to communicate appropriately and respectfully.

Per our question and answer policy, we will **remove you from the webinar** if your questions or comments include the following:

- Threatening, slanderous or obscene language
- Personal attacks
- Repeated words, phrases, or topics not related to the subject matter of the webinar
- Discriminatory language (including hate speech) based on race, national origin, age, gender, sexual orientation, religion or disability
- Sexually explicit material and other material that would violate the law if published here
- Embedded media, such as videos or photos
- Spam or undecipherable language (gratuitous links will be viewed as spam)
- Personally Identifiable Information (e.g., Social Security numbers, postal and email addresses, phone numbers)

We try to answer as many questions as we can during the webinar, but we will likely be unable to get to all of the questions. During every webinar, we answer questions that are relevant to the largest number of attendees. Unfortunately, we are unable to answer questions related to specific individuals' circumstances. Those types of questions can be addressed by representatives at the Ticket to Work Help Line.

If we are unable to answer your question during the webinar, we encourage you to contact the Ticket to Work Help Line at 1-866-968-7842 (V) or 1-866-833-2967(TTY); or via email at support@choosework.net. Help Line representatives are available Monday through Friday from 8:00 a.m. to 8:00 p.m. Eastern Time.

-Social Security's Ticket to Work Team