



Helping You Today  
*So You Succeed Tomorrow*



**TICKET TO  
WORK**

**WISE**  
Work Incentives Seminar Event

# Ticket to Work for Young Adults

Date: Wednesday, April 25, 2018

Time: 3 – 4:30 p.m. ET

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# Agenda

Welcome and Introductions

Moderator Stacey Plizga, Ticket Program Manager

Presenters Tad Asbury, Marriott Foundation for People with Disabilities  
Tammy Austin, Aspire Indiana Works



## Topics

- Social Security Disability Benefits
- The Ticket to Work Program
- Work Incentives
- The Marriott Foundation for People with Disabilities
- Tips for Young Adults as You Transition to the World of Work
- Other Resources
- Questions and Answers

# Social Security Disability Benefits



## Social Security Disability Benefit Programs (slide 1 of 3)



Social  
Security  
Disability  
Insurance

## Social Security Disability Benefit Programs (slide 2 of 3)



Supplemental  
Security  
Income

## Social Security Disability Benefit Programs (slide 3 of 3)



Social  
Security  
Disability  
Insurance



Supplemental  
Security  
Income

## Starting the Journey

Only you can decide if work is the right choice for you.



## Why Choose Work?

- Earn more income
- Gain independence
- Meet new people
- Learn new skills
- Reach your goal



# What Is the Ticket to Work Program?

## Ticket to Work

- Supports career development for people with disabilities who want to work
- Is for Social Security disability beneficiaries age 18 through 64
- Is free and voluntary





## Taking the Next Step

- Gathering information and resources is key to planning your journey toward employment.
- Ticket to Work and Work Incentives can help make your journey a smooth one.



## For More Information

Call the Ticket to Work Help Line  
(8 a.m. – 8 p.m. ET):

- 866-968-7842
- 866-833-2967 (TTY)

Visit the Ticket to Work Site:

- [www.ssa.gov/work](http://www.ssa.gov/work)



# Work Incentives



# Work Incentives

Work Incentives are special rules that allow you to:

- Receive training for new skills
- Improve the skills you already have
- Pursue your education
- Try different jobs
- Start a career
- Gain confidence



# Work Incentives: Plan to Achieve Self Support (PASS) (Slide 1 of 4)

- If you receive SSI or can become eligible for it, you could benefit from a PASS plan.
- A PASS allows you to set aside income (other than your SSI) for a specified period of time so that you may pursue a work goal.
- When Social Security figures your SSI payment amount, they do not count the income that you set aside under your PASS plan.



# Work Incentives: Plan to Achieve Self Support (PASS)

(Slide 2 of 4)

A PASS plan can help you pay for:

- For services to support working from home
- For business equipment and transportation
- For other goods and services related to your work goals



## Work Incentives: Plan to Achieve Self Support (PASS) (Slide 3 of 4)

An EN, State Vocational Rehabilitation (VR) agency, social worker, or Benefits Counselor can help you set up a PASS plan that must:

- Be in writing and designed specifically for you
- Identify a specific work goal that you are capable of achieving
- Include a specific timeframe for reaching your work goal.



## Work Incentives: Plan to Achieve Self Support (PASS)

(Slide 4 of 4)

An EN, VR, social worker, or Benefits Counselor can help you set up a PASS plan that must:

- Show what income you receive (other than SSI) and how that income will be used to reach your work goal; and
- Be approved and reviewed periodically by Social Security.







# BRIDGES

From School to Work<sup>®</sup>

[www.bridgestowork.org](http://www.bridgestowork.org)

**Bridges from School to Work**  
A program of the Marriott Foundation  
for People with Disabilities



## Marriott Foundation for People with Disabilities

- Established in 1989 by Marriott family
- Emphasizes competitive job placement, retention, vocational growth and advancement
- Is a 501 (c)(3) non-profit
- Signature Program:  
**Bridges From School to Work**

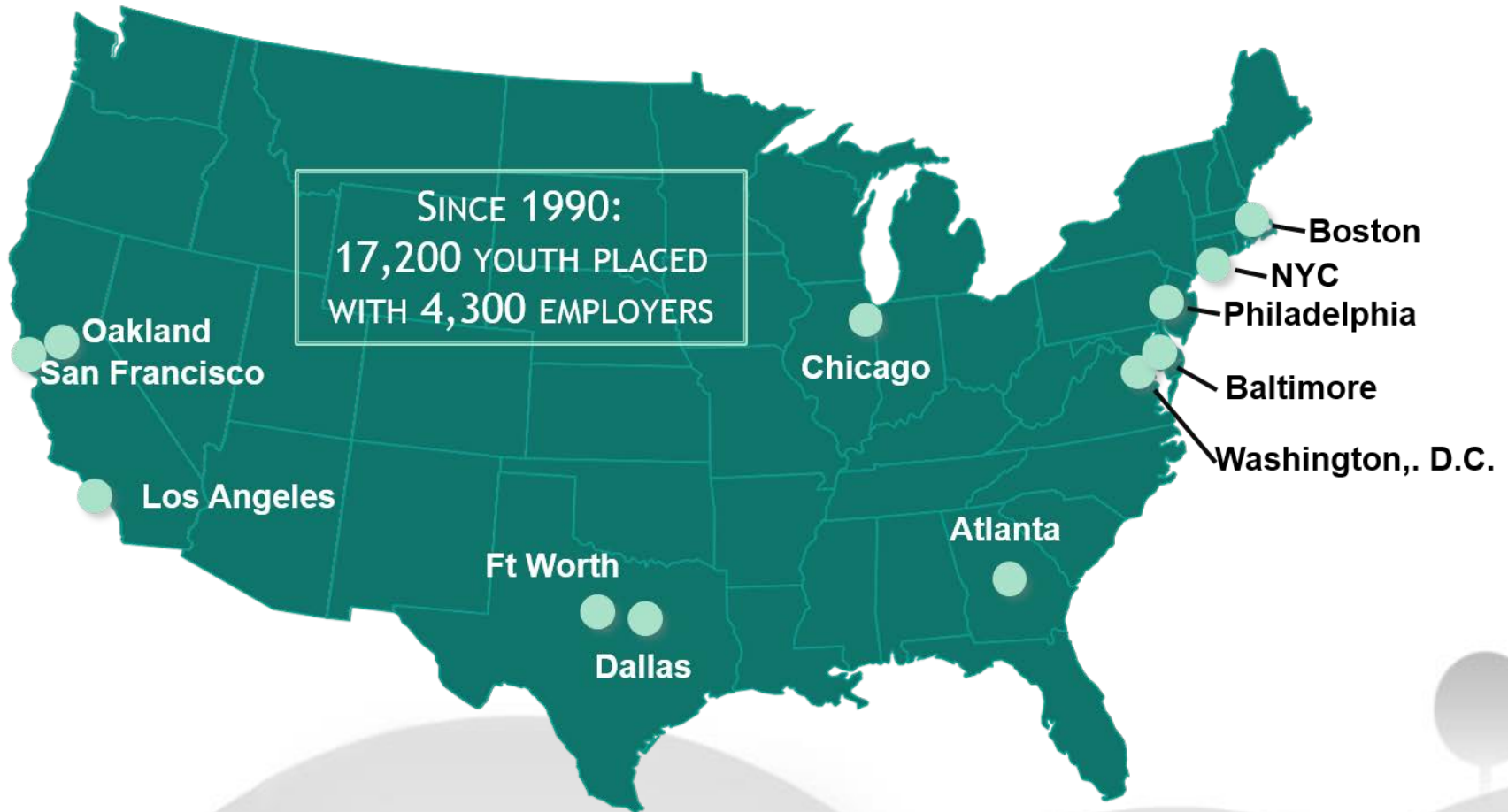


## What is Bridges from School to Work?

- The Mission: Transform the lives of young adults with disabilities through the power of a job.
- Bridges from School to Work is:
  - Employer-driven
  - Emphasizes abilities rather than disabilities
  - Matches pre-screened youth with appropriate jobs
  - Provides long-term supports during employment for youth and employer



# Bridges from School to Work



# What is Transition?

## Setting the Stage (Slide 1 of 2)

It's a big, exciting, and complex world of work out there!

Jobs of today and tomorrow include:

- A **variety** of job types and skills needed
- A complex work world **full of opportunities**
- A **diverse** workforce

## Setting the Stage (Slide 2 of 2)

What is the difference between transition and change?

### Change

- Happens externally, often quickly

### Transition

- Happens internally, occurs more slowly
- Begins with an ending and ends with a beginning

## What are the Phases of Transition?

There are several phases of transition:

- Ending, losing, and letting go
- The neutral zone
- The new beginning



# Tips for Young Adults as You Transition to the World of Work

## Tip #1: Work Early, Work Often

Gain experience through:

- Volunteering
- Internship
- Summer job
- Full-time job
- Part-time job



## Tip #2: Master the Basics

Remember three basic concepts:

- Knowledge
- Communications
- Respect



## Tip #2: Master the Basics (Slide 1 of 2)

### Knowledge: Know Your “Self”

- Inventories
- Personality
- Interest
- Strengths
- Career
- Bottom line
  - » Inventories can create a personal vocabulary
    - » Words/ideas to use to talk about yourself: *self-awareness is key*
    - » Targets the job search

- **Knowledge**  
- *Communications*  
- *Respect*

## Tip #2: Master the Basics (Slide 2 of 2)

**Knowledge:** Know the organization where you'd like to work.

### Research

- Who are they and what is their mission?
- Who is their customer?
- What do they do?
- How do they operate (work)?
- What are the company's core values?

- *Knowledge*  
- *Communications*  
- *Respect*

## Tip #2: Master the Basics (Slide 1 of 2)

### Communications: A Reflection of You

- Resume
  - » Your resume makes you stand out to future employers.
  - » Seek feedback from others and be sure to proofread!
- References
  - » Realistic advocates who know you
- Social media
  - » How do you look online?
  - » Facebook, LinkedIn, etc.
  - » Using social media as a marketing tool

- Knowledge
- **Communications**
- Respect



## Tip #2: Master the Basics (Slide 2 of 2)

### Communications: First Impression

- Look and act the part
- Disability Disclosure
  - » Know your rights and the rules
  - » Consider and practice your approach
  - » There are special rules for federal contractors
  - » Seek feedback from others and be sure to proofread
- Ask for help
  - » Seek assistance as needed

- Knowledge  
- **Communications**  
- Respect

**§ 503**

## Tip #2: Master the Basics

### Respect

- Be polite and attentive
- Make eye contact if you are able
- Listen
- Avoid distractions such as your cell phone
- Get contact information and write a thank you note

- Knowledge  
- Communications  
- **Respect**



## Tip #3: Show What You Know (Slide 1 of 3)

It's not what you know. It's what you DO with what you know!

### **STAR** Interview

Situation

Task

Action

Result

An interview is a chance to tell your story.  
STARs can help you tell it!



## Tip #3: Show What You Know (Slide 2 of 3)

An interviewer might ask you about your experience related to:

- Making decisions
- Working in teams
- Dealing with stress
- Helping customers
- Managing time
- Taking action

Situation  
Task  
Action  
Result

## Tip #3: Show What You Know (Slide 3 of 3)

### Be Ready!

- Assessments: reality of the work world
  - » Pre-employment assessments and online applications
- Background/Credit/Drug Screening

## Tip #4: Practice Success Daily

The keys to job success are:

- Know your work schedule
- Be at work every day you are scheduled
- Be on time
- Be organized
- Follow the dress code



## Tip #4: Practice Success Daily (continued)

More keys to job success are:

- No cell phone or texting
- No “favors” for friends or family
- Have a good, positive attitude
- Take initiative
- Avoid drama and rumor mills
- Be professional and work hard



## Summary: Tips as You Transition to Work

- ✓ Work Early, Work Often
- ✓ Master the Basics
- ✓ Show What You Know
- ✓ Practice Success Daily

## Additional Resources

## Youth Transitions Collaborative

The Youth Transitions Collaborative includes a toolkit for young adults with a disability to:

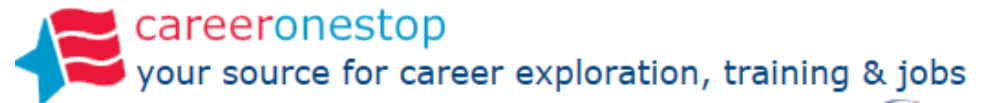
- Connect to jobs and careers
- Follow the path to success
- Find information and make informed decisions

 policyworks *your* PATHWAY *to*  
SUCCESS

<http://disabilitypolicyworks.org/nytc-toolkit/>



# CareerOneStop



The CareerOneStop is a partner of the American Job Center Network. GetMyFuture is a site for young adults to find career, training, and job search resources.

Check out [www.careeronestop.org/getmyfuture/](http://www.careeronestop.org/getmyfuture/) to

- Take an interest assessment
- Learn about careers
- Explore education and training options
- Find information about obtaining/maintaining a job

For more young adult resources, visit

[www.careeronestop.org/Resourcesfor/YoungAdult/young-adult.aspx](http://www.careeronestop.org/Resourcesfor/YoungAdult/young-adult.aspx)

## My Next Move



- Interactive tool for job seekers and students to learn about career options.
- Find tasks, skills, and salary information for more than 900 different careers.
- Find a career through a keyword search, browse industries that employ different types of workers, or use the O\*NET Interest Profiler.
  - The O\*NET Interest Profiler offers personalized career suggestions based on your interests and level of work experience.

[www.mynextmove.org/](http://www.mynextmove.org/)

## Find Help Tool

Visit [choosework.ssa.gov/findhelp](https://choosework.ssa.gov/findhelp) to search for the right service provider for you.

Search by:

- ZIP code
- Services offered
- Disability type
- Languages spoken
- Provider type (EN, Workforce EN, VR, Work Incentives Planning and Assistance or Protection and Advocacy for Beneficiaries of Social Security)



## Get Started!

### Call the Ticket to Work Help Line:

- 866-968-7842
- 866-833-2967 (TTY)

Visit: [choosework.ssa.gov](http://choosework.ssa.gov)



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**Date: Wednesday, May 23, 2018**

**Time: 3 - 4:30 p.m. ET**

**Register online at: [www.choosework.net/wise](http://www.choosework.net/wise)  
or call 1-866-968-7842 or 1-866-833-2967 (TTY)**

**Questions?**



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