



Helping You Today
So You Success Tomorrow



Understanding Ticket to Work: How to Help Your Clients and the People You Serve

Date:
Wednesday,
August 22, 2018

Time:
3 – 4:30 PM ET



Photo by Peter Wolfanger

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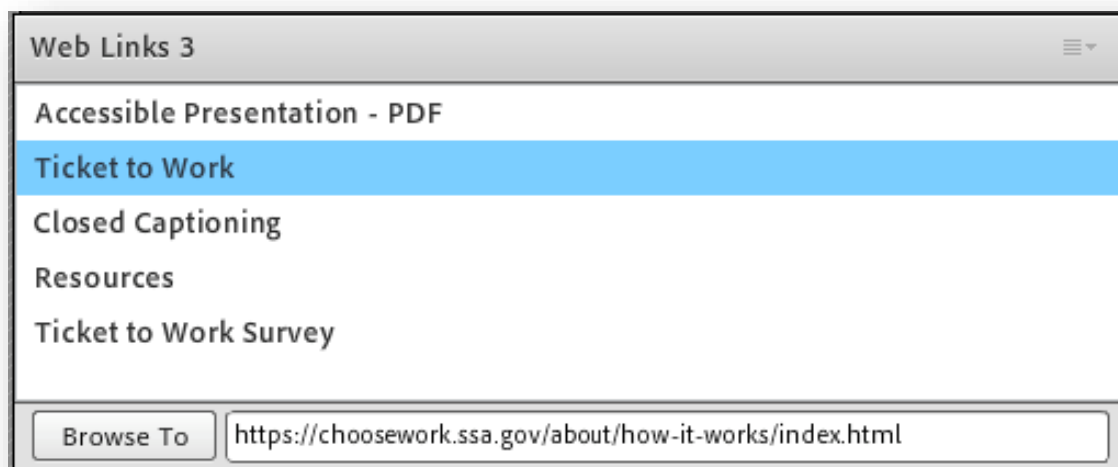
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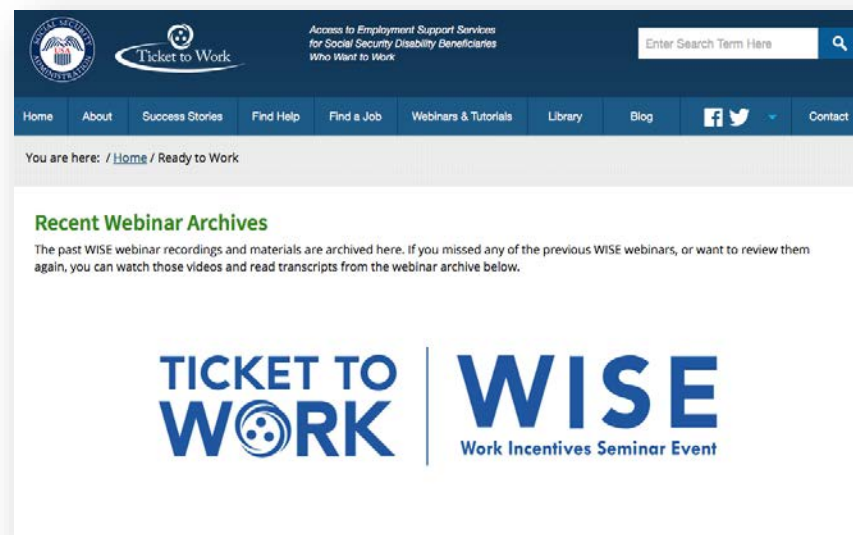
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Archived Events

Please note: This webinar is being recorded, and the archive will be available within two weeks on the Choose Work website at <http://bit.ly/WISEarchives>.



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Presenters

Welcome and Introductions

Moderator: Stacey Plizga, Ticket Program Moderator

Presenters: Jayme Pendergraft, Ticket Program Manager
Raymond Cebula, Yang-Tan Institute on
Employment and Disability, Cornell University

Welcome!

Thank you for joining us! Today, we'll discuss how Social Security's Ticket to Work program can help the people you serve, answering questions like:

- What is the Ticket program?
- How can you connect to Ticket program service providers?
- How can you share information about the program?



Objectives

After today's webinar, you should be able to:

- Understand how the Ticket program can help the people you serve
- Locate a Ticket program service provider in your community and help the people you serve connect with them
- Find and share information and resources about the Ticket program with eligible beneficiaries
- Connect with the Ticket program on social media to find program updates and new resources

Social Security Disability Benefits



Connecting with Social Security Disability Beneficiaries



Social Security Disability Insurance (SSDI)



Supplemental Security Income (SSI)



Ticket to Work and Work Incentives



What is the Ticket Program?

Social Security's Ticket to Work (Ticket) program:

- Is Social Security's national employment program
- Supports career development for people with disabilities who want to work
- Is for Social Security disability beneficiaries ages 18 through 64
- Is free and voluntary



How It Works

Beneficiaries:

- Choose an employment service provider and assign their Ticket
- Collaborate with their service provider to create a plan for employment that describes services and supports needed to meet their work goals
- Find work and reduce (and when possible, eliminate) reliance on Social Security disability benefits
- Replace disability benefits with earnings from work. Over time, earn more, save more, and gain greater financial stability and security.



Social Security Work Incentives



Social Security Work Incentives

Social Security offers more than 2 dozen Work Incentives, which make it easier for people with disabilities to work and still receive medical benefits and, in some cases, cash payments from Social Security.



Debunking Myths about Disability Benefits and Work (Slide 1 of 2)

If Social Security payments stop because a beneficiary goes to work and then has to stop working because of their disability, they will have to reapply for benefits all over again.



Debunking Myths about Disability Benefits and Work (Slide 2 of 2)

The answer is false!

Beneficiaries **will not** need to reapply if their benefits ended within the past 5 years due to their earnings and they meet a few other Social Security requirements.

This Work Incentive is called **Expedited Reinstatement (EXR)**.



Expedited Reinstatement (Slide 1 of 2)

EXR is a Work Incentive that applies to both SSDI and SSI beneficiaries.

- EXR offers a **fast track to benefits reinstatement** if a beneficiary worked their way off benefits.
- Beneficiaries have **up to 5 years** to request that their benefits start again without a new application, if their disability keeps them from working.



Expedited Reinstatement (Slide 2 of 2)

While Social Security is reviewing beneficiaries' benefits reinstatement requests, they:

- Are **eligible to receive temporary benefits** for up to 6 months unless Social Security determines they are no longer disabled
- Are eligible for **Medicare and/or Medicaid** while Social Security reviews their case



Learn More About Work Incentives

- Discover the truth about more myths
<http://bit.ly/Debunking-3-Myths>
- Learn more on Choose Work's website
choosework.ssa.gov/about/work-incentives
- Read Choose Work's Work Incentives Wednesdays blog series
<http://bit.ly/blogWIW>
- Review Social Security's Red Book for more information
www.ssa.gov/redbook

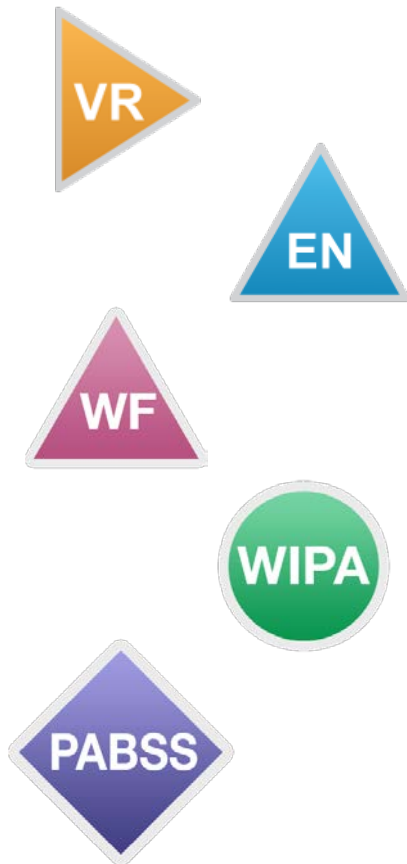


Ticket Program Service Providers

**Connecting the people you work with
to the supports they need**



Introduction to Ticket to Work Service Providers



- State Vocational Rehabilitation (VR) agencies
- Employment Networks (EN)
- Workforce ENs
- Work Incentives Planning & Assistance (WIPA) projects
- Protection and Advocacy for Beneficiaries of Social Security (PABSS)

State Vocational Rehabilitation (VR) Agency

A State VR agency furnishes a wide variety of services to help people with disabilities return to work, enter new lines of work, or enter the workforce for the first time.

- Some states have separate VR agencies that serve individuals who are blind and visually impaired.



Employment Networks (ENs)

An EN is a private or public organization that has an agreement with Social Security to provide free employment support services to people eligible for the Ticket program.

- Many state public workforce systems, such as American Job Centers, are Workforce ENs.



Supports and Services That May Be Provided

- Career planning or counseling
- Job search and job placement assistance
- State VR agencies may provide training programs
- Special programs for veterans and youth in transition
- Ongoing employment support
- Assistance with job accommodations
- Benefits and Work Incentives counseling



Work Incentives Planning and Assistance (WIPA) Projects

WIPA projects:

- Are staffed by Community Work Incentive Coordinators (CWICs) who provide free, in-depth counseling about working, earning money, and how earnings will affect benefits, including Social Security and others beneficiaries may receive.
- Work with beneficiaries who:
 - Are working
 - Have a job offer pending
 - Are actively interviewing for jobs
 - Have had an interview in the past 30 days or have an interview scheduled in the next 2 weeks
 - Are veterans
 - Are age 14 – 25, not necessarily actively pursuing work



Protection and Advocacy for Beneficiaries of Social Security (PABSS)

PABSS organizations help Social Security disability beneficiaries who have disability-related employment problems.

- PABSS organizations and advocates provide:
 - Legal support
 - Advocacy
 - Information to help beneficiaries resolve disability-related employment problems with employers, Social Security, ENs, State VR agencies, WIPA projects, or others



Find Help Tool

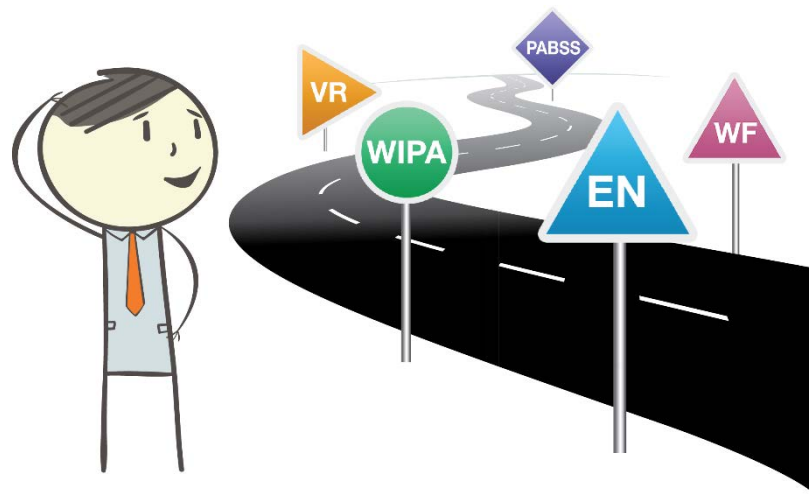
- Allows users to search for service providers
choosework.ssa.gov/findhelp
- Provides a directory of all Ticket program service providers, including:
 - State Vocational Rehabilitation (VR) agencies
 - Employment Networks (EN)
 - Work Incentives Planning and Assistance (WIPA) projects
 - Protection and Advocacy for Beneficiaries of Social Security (PABSS) organizations



Choosing a Service Provider

Many of the people you serve may be interested in connecting with a service provider. You can provide these resources to help them decide:

- Finding an EN
<http://bit.ly/Finding-an-EN>
- Choosing the Right EN
<http://bit.ly/Choosing-the-right-EN>



Questions?



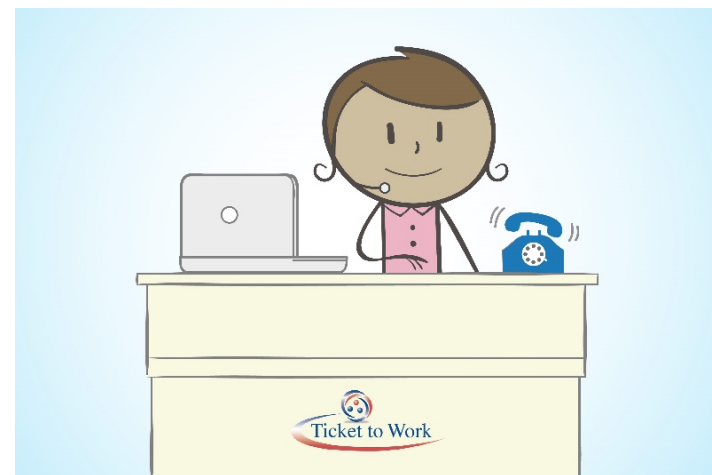
Spread the Word About Ticket to Work



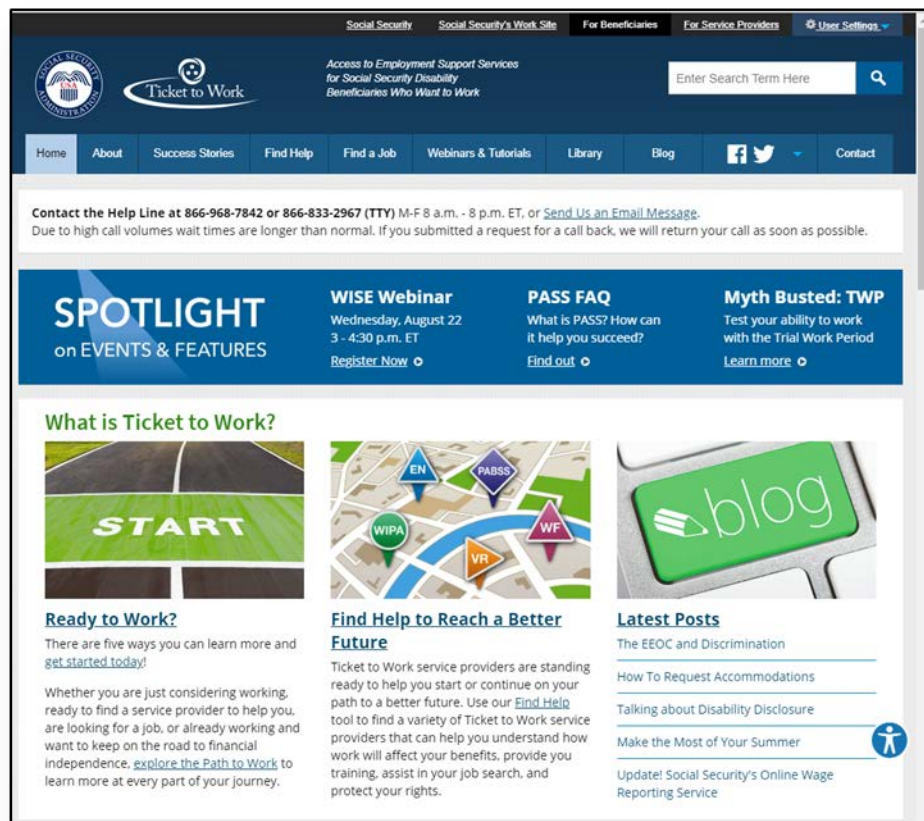
Connecting with Ticket to Work

Beneficiaries can connect with Ticket to Work to find information and resources in 2 ways:

- **Call the Ticket to Work Help Line**
Monday through Friday, 8 a.m. – 8 p.m. ET
866-968-7842
866-833-2967 (TTY)
- **Visit Ticket to Work's Choose Work Website**
choosework.ssa.gov



The Choose Work Website



Visit choosework.ssa.gov to find:

- Blog posts
- Success stories
- WISE webinars
- Resources and information

Share Information on Your Website

Do you have an employment section on your website?

Link to the Choose Work website from your site to direct eligible beneficiaries to the information and resources they're looking for.



Social Security's Ticket to Work (Ticket) program supports career development for people ages 18 through 64 who receive Social Security disability benefits. Learn more about this free and voluntary program, connect with a Ticket program service provider, and find the supports and services you need on the path to work. Visit <https://choosework.ssa.gov> to learn more. You can also call the Ticket to Work Help Line at 866-968-7842 or 868-833-2967 (TTY), Monday – Friday, 8 a.m. – 8 p.m. ET

Work Incentives Seminar Events (WISE)

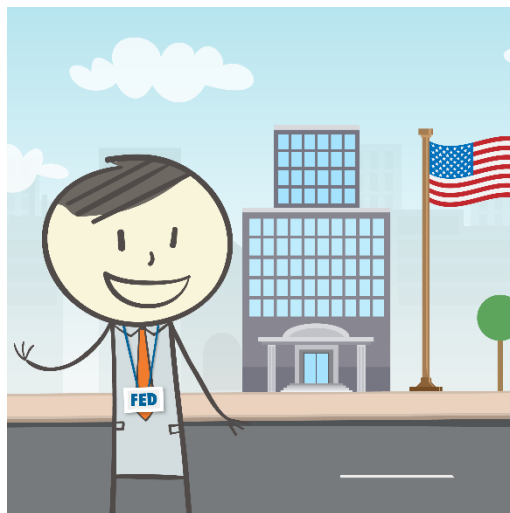
- WISE webinars are **free** educational sessions held monthly for beneficiaries, service providers, and community partners.
- Share WISE webinar details with your social media or newsletter audience.
- Host a webinar viewing party with the Webinar Viewing Party Guide available at <http://bit.ly/WISE-viewingparty>.



WISE Webinars Anytime

The WISE webinar archives offer access to information and resources on demand.

<http://bit.ly/WISEarchives>



Ticket to Work Tutorials

Learn more about the Ticket program through self-paced Ticket to Work Tutorials. Visit choosework.ssa.gov/training.



These learning modules can help beneficiaries who are:

- Considering the decision to work
- Searching for a service provider
- Looking for a job
- Transitioning to the workplace
- Working and making progress toward financial independence

Choose Work! Blog

Weekly posts share information and advice about looking for work, Social Security Work Incentives, transitioning to work, and financial independence.

- Subscribe to receive new blog posts directly to your inbox.
<http://bit.ly/SubscribeCW>.
- Share blog posts with your email and social media audiences.
- Volunteer to be a guest blogger.
Send an email to
socialmedia@choosework.ssa.gov.



Ticket to Work Success Stories

- Ticket to Work Success Stories are **real stories** from actual Social Security disability beneficiaries.
- Share on social media or in your newsletter to show positive outcomes from the Ticket program.
- If you have a Ticket to Work success story candidate, email stories@choosework.ssa.gov.

Success Stories: James

James started receiving SSDI to help him focus full-time on pain management and recovery.

Once ready, James connected with a Ticket program EN to find a job that allowed him to work with his hands and manage his health.

choosework.ssa.gov/library/james-success-story



Success Stories: Walter



Walter, who has a developmental disability, was determined to find work at Cornell University.

After high school, Walter connected with a Ticket program EN who helped him:

- Develop soft skills for the workplace
- Find work at Cornell
- Succeed on the path to greater financial security and stability

choosework.ssa.gov/success-stories/

Frequently Asked Questions and Fact Sheets

Choose Work publishes resources to help beneficiaries learn about aspects of the Ticket program or Work Incentives, including:

- Work plans
- Work Incentives for People Who are Blind
- Ticket to Work for America's Veterans

choosework.ssa.gov/library



Social Media



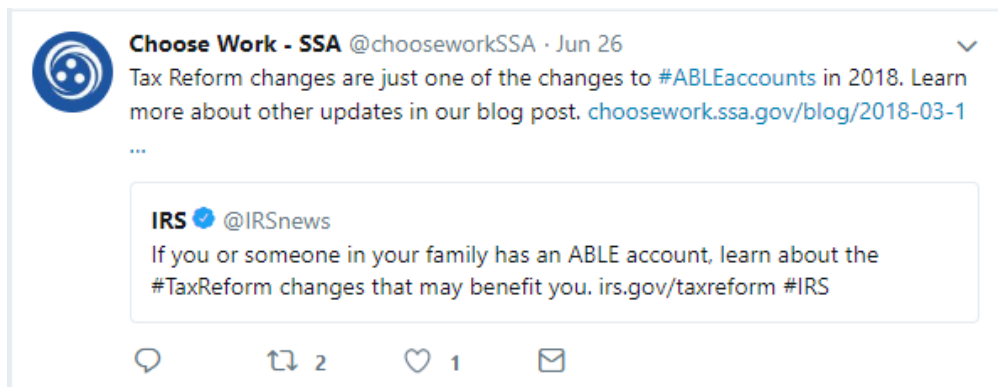
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- www.twitter.com/chooseworkssa
- www.youtube.com/choosework
- www.linkedin.com/company/ticket-to-work

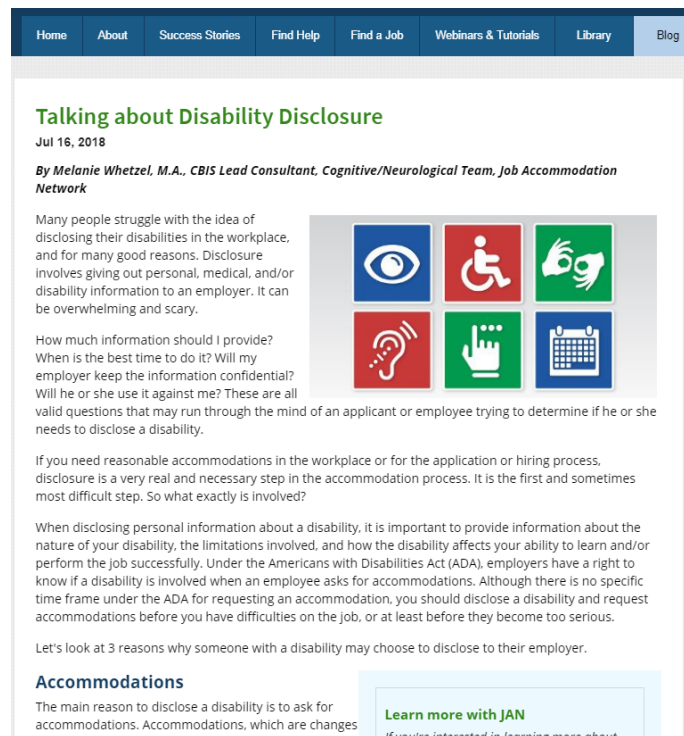
Social Media

Our Facebook and Twitter profiles feature Ticket program updates and information, as well as resources from other organizations that may help the people you work with.



Get Social

- Like and share posts from Choose Work's social media accounts.
- Share resources from the Choose Work website.
- Suggest disability employment and related content or guest blog ideas via email:
socialmedia@choosework.ssa.gov



The screenshot shows a web browser displaying a blog post on the Choose Work website. The navigation bar at the top includes links for Home, About, Success Stories, Find Help, Find a Job, Webinars & Tutorials, Library, and Blog. The blog post is titled "Talking about Disability Disclosure" and is dated July 16, 2018. The author is Melanie Whetzel, M.A., CBIS Lead Consultant, Cognitive/Neurological Team, Job Accommodation Network. The post discusses the challenges of disclosing disabilities in the workplace and provides guidance on how to approach the process. It includes a section on "Accommodations" and a link to "Learn more with JAN".

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Talking about Disability Disclosure

Jul 16, 2018

By Melanie Whetzel, M.A., CBIS Lead Consultant, Cognitive/Neurological Team, Job Accommodation Network

Many people struggle with the idea of disclosing their disabilities in the workplace, and for many good reasons. Disclosure involves giving out personal, medical, and/or disability information to an employer. It can be overwhelming and scary.

How much information should I provide?
When is the best time to do it? Will my employer keep the information confidential? Will he or she use it against me? These are all valid questions that may run through the mind of an applicant or employee trying to determine if he or she needs to disclose a disability.

If you need reasonable accommodations in the workplace or for the application or hiring process, disclosure is a very real and necessary step in the accommodation process. It is the first and sometimes most difficult step. So what exactly is involved?

When disclosing personal information about a disability, it is important to provide information about the nature of your disability, the limitations involved, and how the disability affects your ability to learn and/or perform the job successfully. Under the Americans with Disabilities Act (ADA), employers have a right to know if a disability is involved when an employee asks for accommodations. Although there is no specific time frame under the ADA for requesting an accommodation, you should disclose a disability and request accommodations before you have difficulties on the job, or at least before they become too serious.

Let's look at 3 reasons why someone with a disability may choose to disclose to their employer.

Accommodations

The main reason to disclose a disability is to ask for accommodations. Accommodations, which are changes

[Learn more with JAN](#)
If you're interested in learning more about

Questions?



Find Resources

Read about beneficiaries who have successfully used the Ticket program to build a better future and achieve financial independence:

choosework.ssa.gov/success-stories

Find answers! Read the Frequently Asked Questions at:

choosework.ssa.gov/about/faqs

Visit the WISE webinar archive to review past WISE webinars: bit.ly/WISEarchives



Get Updates

Subscribe to learn about the latest WISE webinar, or find out when we have a new blog post available.

- Subscribe for WISE emails:
<http://bit.ly/WISEsubscribe>
- Subscribe for Ticket program updates:
<http://bit.ly/SubscribeCW>



Attend a Career Fair in August

Read today's [blog post](#) to learn about national and local opportunities to attend a career fair in August.

Whether in person or online, career fairs are an excellent way to meet employers and job search. Each month, many career fairs for veterans, individuals with disabilities and other job seekers take place across the country.

 SHARE

Stay in Touch

Call the Ticket to Work Help Line:

- 866-968-7842
- 866-833-2967 (TTY)

Visit: choosework.ssa.gov

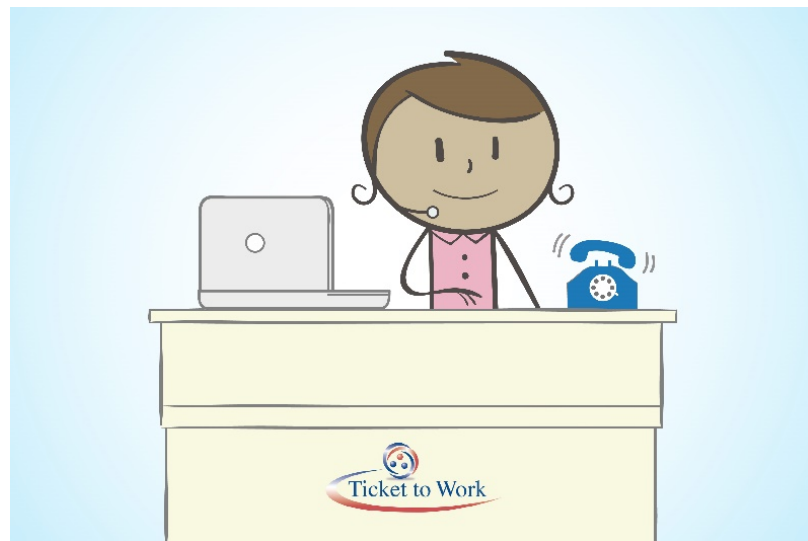
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Join Us for Our Next WISE Webinar!



Date: Wednesday, September 26, 2018

Time: 3 – 4:30 p.m. ET

Register online: choosework.ssa.gov/wise

or call 866-968-7842 or 866-833-2967 (TTY)

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Please remember to take our webinar survey!

A link will pop up after the webinar, or visit:
[choosework.ssa.gov/surveys/wise.](https://choosework.ssa.gov/surveys/wise)

