



Helping You Today
So You Succeed Tomorrow



Ticket to Work, Self-Employment, and Working from Home

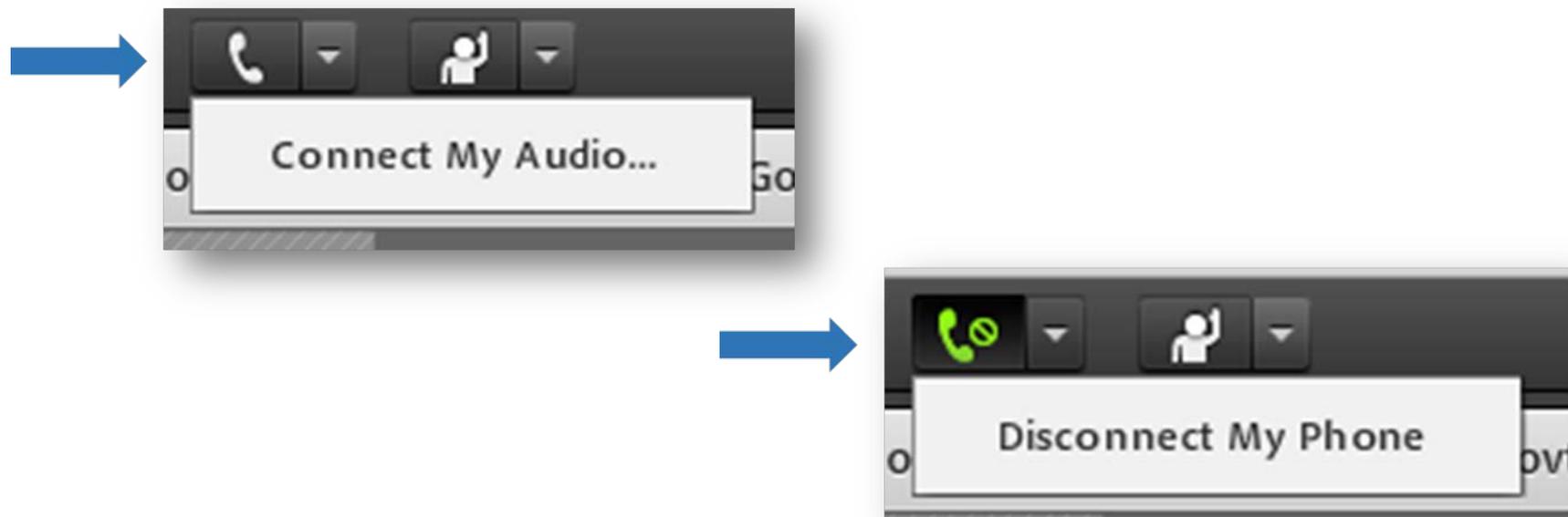
Date:
Wednesday,
September 26,
2018

Time:
3 – 4:30 PM ET



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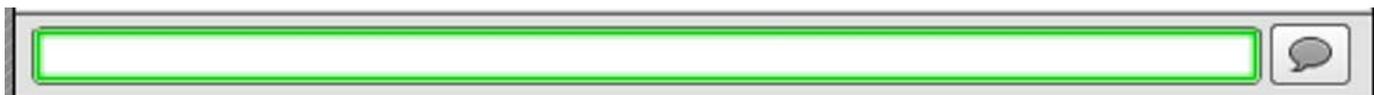
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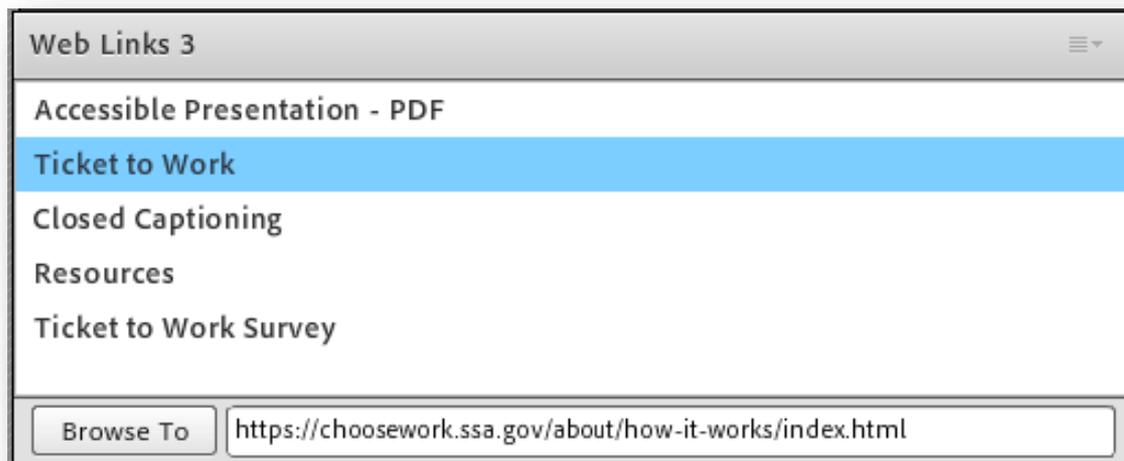
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Presenters

Welcome and Introductions

Moderator: Sarah Hyland, Ticket Program Moderator

Presenters: Colleen Moynihan, New England Business Associates
Ethel Lawrence and Lisa Seeley, Employment Options

Welcome!

Thank you for joining us! Today, we'll discuss how Social Security's Ticket to Work program can help you answer questions like:

- What is the Ticket program?
- Can I be self-employed with Ticket to Work?
- Can I work from home with Ticket to Work?
- Where can I find help finding jobs or support as I pursue self-employment?



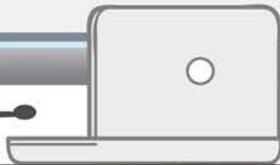
Objectives

At the close of today's webinar you will:

- Understand how you may succeed working for yourself or working from home with Ticket to Work
- Understand who can help you on your path to financial independence
- Be able to access additional resources about self-employment, working from home, and Ticket to Work



Social Security Disability Benefits



Social Security Disability Benefit Programs



Social Security Disability Insurance (SSDI)



Supplemental Security Income (SSI)

Social Security's Ticket to Work Program



Starting Your Journey

Only you can decide if work is the right choice for you.



Why Choose Work?

- Earn more income
- Meet new people
- Learn new skills
- Gain financial independence



What Is the Ticket Program?

Social Security's Ticket to Work (Ticket) program:

- Is Social Security's national employment program
- Supports career development for people with disabilities who want to work
- Is for Social Security disability beneficiaries ages 18 through 64
- Is free and voluntary



What Services Does Ticket to Work Offer?

Services offered may include:

- Job coaching
- Job counseling
- Training
- Benefits counseling
- Job placement



Working for Yourself with Ticket to Work



How Can the Ticket to Work Program and Work Incentives Help?

The Ticket program and Work Incentives may be able to help you meet your self-employment goals!

- Social Security Work Incentives make it easier for people with disabilities to work and still receive medical benefits and, in some cases, cash payments from Social Security.



Example: Unincurred Business Expenses

An **Unincurred Business Expense** is any non-monetary contribution that someone else makes to your self-employment efforts.

- Learn more:
<http://bit.ly/TicketUBE>



Example: Plan to Achieve Self-Support (PASS)

A PASS is a written plan, approved by Social Security, for pursuing and getting a particular type of job. A PASS describes the steps you will take and the items and services you will need to reach your work goal.

- Learn more:

<http://bit.ly/PASS-FAQ>



Is Self-Employment the Right Choice for You?

Take some time to think about these questions:

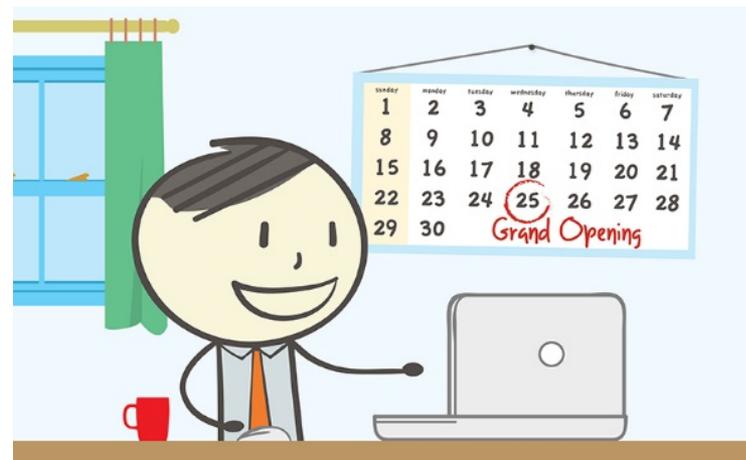
- Do you need **flexible hours** due to your disability?
- Is finding **reliable** and **affordable transportation** to and from a job difficult?
- Do you need the freedom to work at **your own pace**?
- Do you enjoy working **on your own**?
- Do you have a **passion** you can build a business around?
- Are you **self-motivated**?



Why Choose Self-Employment?

Self-employment may be right for you if you want to:

- Meet your **work goals**
- Create your own **accommodations**
- **Transition from benefits to financial independence**
- **Seek opportunities** in different fields of work



New England Business Associates



What Is New England Business Associates (NEBA)?

- NEBA is one of more than 500 authorized **Employment Networks (ENs)** in Social Security's Ticket program
- NEBA's mission is to **enable individuals** with disabilities to be fully included in community life, primarily through employment
- NEBA serves individuals with a wide range of skills, abilities, and interests, ages 18 through 64



What Is New England Business Associates (NEBA)? (Continued)

NEBA:

- Provides an individualized approach to helping beneficiaries start their own business
- Offers training in developing a business concept and writing a business plan
- Provides support to implement a business plan



What Is a Business Plan?

A “bankable” business plan includes:

- A statement of **business goals**
- The **plan** for reaching the goals
- A **marketing** strategy to promote business
- 3-year look at **anticipated costs**
- 3 years of **projected net income**



How Does NEBA Help with a Business Plan?

NEBA will help:

- **Develop** beneficiary's business idea
- **Guide** beneficiary in writing the business plan
- Assist in **implementing** business plan
- Navigate the **transition** off of Social Security benefits



How Does NEBA Help with a Business Plan?

(Continued)

The **three parts** of a business plan include:

1. Business concept and goals
2. 3-year projection of business costs and how much profit business will make
3. Marketing plan for target market



What Are the Requirements for NEBA Participation?

To work with NEBA and access their self-employment supports available, you must:

- Be eligible for the Ticket program
- Work with a NEBA instructor
- Have a business idea that's been evaluated and is likely to succeed, according to NEBA's standards
- Exhibit commitment to NEBA's program requirements
- Have access to a computer and Microsoft Office



How Many People Has NEBA Served?

Since 2009:

- 492 beneficiaries have participated in the program
- 144 plans have been completed
- Beneficiaries served in 40 states and Puerto Rico
- 28 former beneficiaries no longer receive Social Security benefits



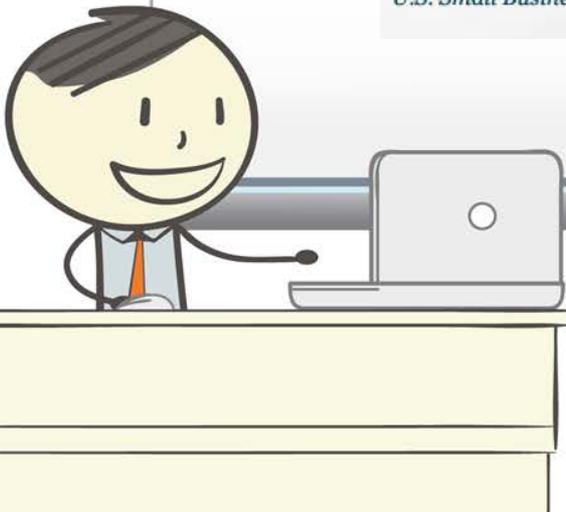
aligning ability with opportunity
NEBA
works

Get More Information on Ticket to Work & NEBA!

- Visit www.nebaworks.com
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- Subscribe to the NEBA podcast
whynebaworks.podbean.com



Self-Employment Resources



Self-Employment Resources

Small Business Development Centers (SBDCs)

- Provide assistance to small businesses and aspiring entrepreneurs
- Foster local and regional economic development through **business** and **job creation** and **retention**

sba.gov/sbdc



Service Corps of Retired Entrepreneurs (SCORE)

- Non-profit association dedicated to helping small businesses get off the ground, grow, and achieve their goals through **education** and **mentorship**

www.score.org



Questions?



Working from Home with Ticket to Work



Employment Options

- Employment Options is one of more than 500 authorized ENs in Social Security's Ticket program
- For more than 20 years, Employment Options has helped eligible people with:
 - Assessing skills and abilities
 - Choosing suitable jobs
 - Application completion
 - Preparing a resume
 - Interview practice
 - Final job placement



Why Choose to Work from Home?

Working from home may be right for you if you want to:

- Meet your work goals
- Have a less stressful work environment
- Avoid having to make special transportation arrangements if you need them due to your disability
- Seek opportunities in different fields of work
- Need to work from home as an accommodation
 - Learn more: <http://bit.ly/cwblogjantelework>



What Types of Jobs Are Available?

There are job opportunities in fields like:

- Customer service
- Technology support
- Healthcare
- Sales
- And more!



What Types of Skills Do You Need to Work from Home?

Skills you may need include:

- Computer skills
 - Internet
 - Typing
- Professional phone presence
- Customer service experience
 - Retail
 - Hospitality
 - Call center



Things to Keep in Mind

Be cautious

Not all work from home opportunities are legitimate. Look for red flags as some work from home opportunities may be too good to be true.

Some red flags may include:

- Charging fees
- Being in business for a short amount of time

Understand your taxes

Some opportunities may not withhold taxes like traditional employment:

- W2 – Taxes withheld
- 1099 – Taxes not withheld and your responsibility to pay taxes

Working from Home: Getting Ready



Getting Ready: Update Your Resume

Update your resume:

- Include dates of previous employment, school, or community service
- Prepare to talk about gaps in employment
- Tell your references that you are applying for jobs



Read more resume tips:
<http://bit.ly/ttwresume>

Getting Ready: What's Your Experience?

Make sure you have the right experience

- Are you comfortable dealing with questions, complaints, and other requests by phone or online?
- Review the job listing and prepare to talk about how your skills and experience fit the requirements.



Getting Ready: Working On Site

Consider on-site work to gain experience

- Depending on the type of work you're interested in, it may be important to work on site before requesting to telework
- Once you've developed valuable skills, you may be able to transition to working from home



Getting Ready: The Hiring Process

Some employers may:

- Conduct testing to see if you're a good fit for working from home
- Perform background checks
- Perform credit checks
- Require testing for illegal drugs
- Have new hire paperwork



Working from Home: On the Job



You Got the Job: Setting Yourself up for Success

- Set up a **separate workspace**
- **Stick to a schedule.** Don't make appointments or plan to take care of children or pets during this time.
- Set aside time to **get out of the house** and **interact with others**



You Got the Job: What Next?

Your work environment should:

- Be quiet and private
- Have a comfortable chair
- Have good lighting
- Eliminate as many outside noises as possible



For more advice, visit the
Ticket program blog!
<http://bit.ly/cwblogwfh>

Lori's Success Story!

When anxiety stood in Lori's way of building a career, she turned to the Ticket program!

Lori now works in Public Relations/ Marketing for Employment Options. Lori found so much more than a job; she found a career that she's passionate about!



<http://bit.ly/Lori-TTWSuccess>

My Employment Options

To receive free Ticket program services and apply for remote jobs:

- Visit the website: myemploymentoptions.com
- Click “Apply Now” (at the top) – Option #1 is the Work At Home application
- Submitting a website application will prompt screening staff to follow up by phone within 2 business days
- Phone: 800-441-3114

*Note: Anyone wanting to apply for work from home positions with My Employment Options must submit the online application.

Questions?



Stay in Touch

Call the Ticket to Work Help Line:

- 866-968-7842
- 866-833-2967 (TTY)

Visit: choosework.ssa.gov

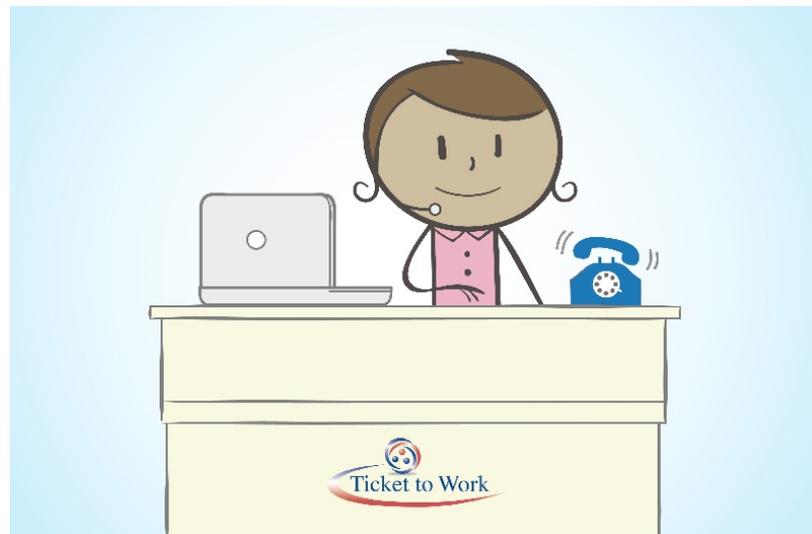
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**TICKET TO
WORK**

WISE
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Date: Wednesday, October 24, 2018

Time: 3 – 4:30 p.m. ET

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