



Helping You Today
So You Succeed Tomorrow



Working from Home with Ticket to Work

Date:
Wednesday,
May 27, 2020

Time:
3 – 4:30 PM ET



Produced at U.S. taxpayer expense.

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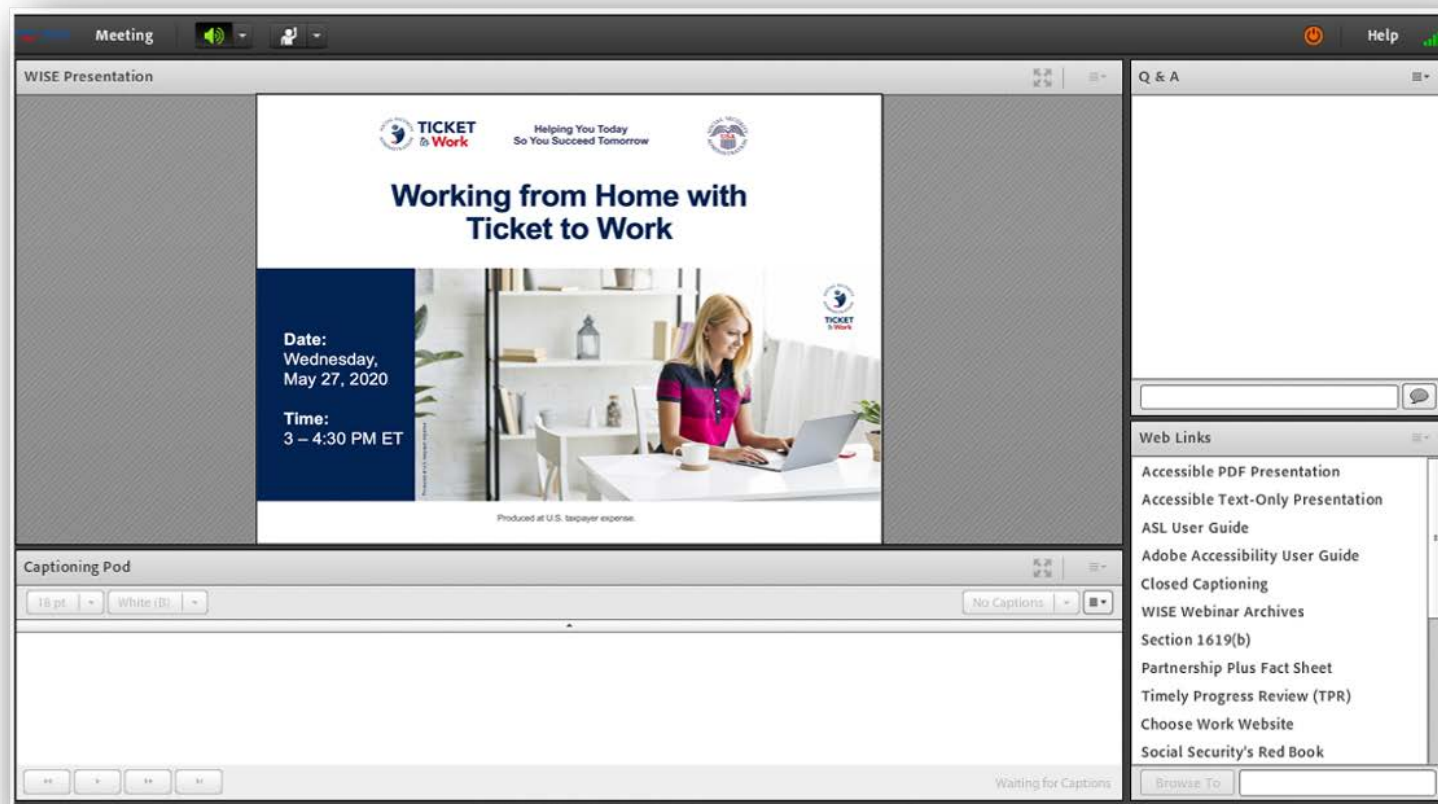
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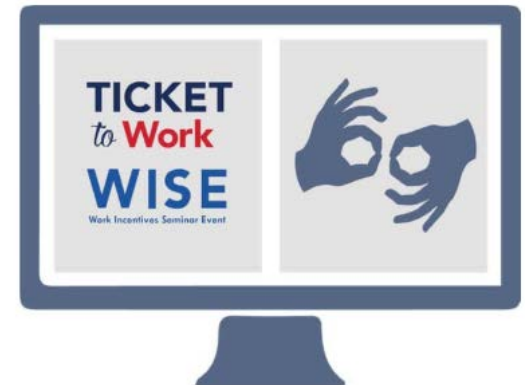
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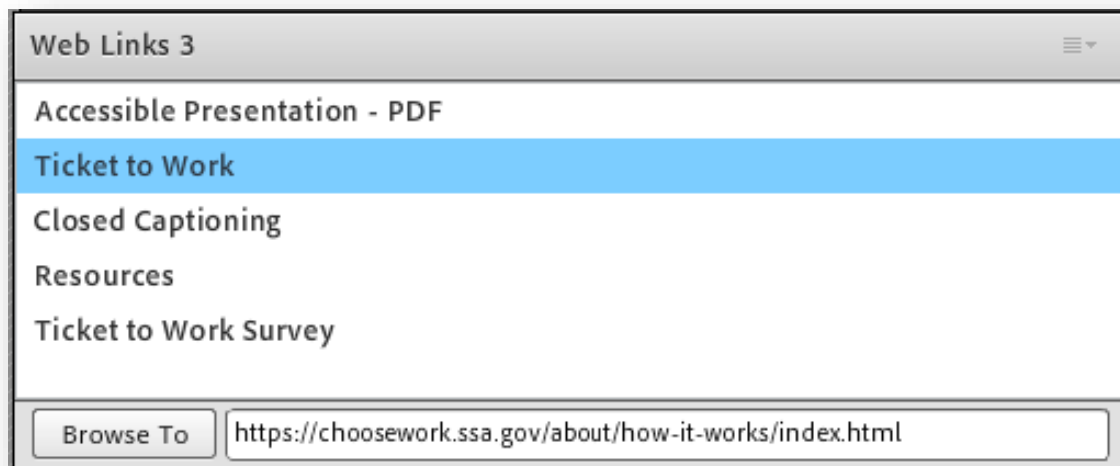
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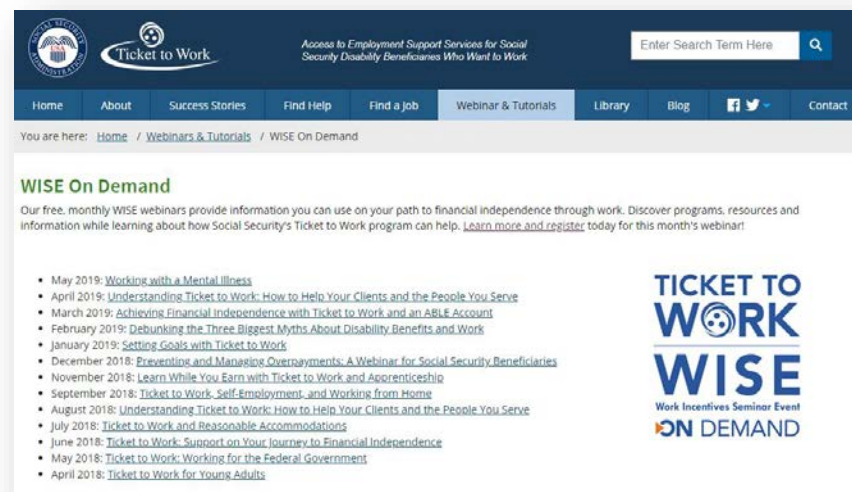
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Archived Events

Please note: This webinar is being recorded, and the archive will be available within 2 weeks on the Choose Work website at http://bit.ly/WISE_OnDemand.



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Presenters

Welcome and Introductions

Moderator: Sarah Hyland, WISE Moderator

Presenters: Raymond A. Cebula, III, J.D., Cornell University

Paula Vieillet, Employment Options, Inc.

Lori Adler, Employment Options, Inc.

Welcome!

Thank you for joining us! Today, we'll discuss how Social Security's Ticket to Work (Ticket) program can help you and answer questions related to:

- Social Security's Ticket Program
- Ticket to Work Service Providers
- Benefits of Working from Home
- Finding Work from Home Opportunities
- Putting It All Together



Ticket to Work Program: Support on Your Journey to Work



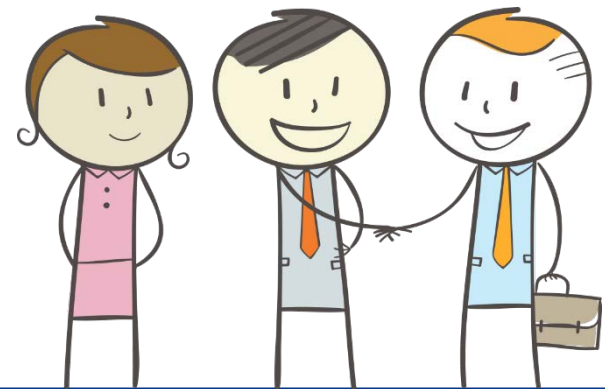
Social Security Disability Benefits Program



Social Security Disability Insurance (SSDI)



Supplemental Security Income (SSI)



Starting the Journey

Only you can decide if work is the **right choice for you.**



Why Ticket to Work?

Earning a living through employment is not something everyone can do, but it may be **right for you**. Once people understand the many **free services and supports** available to them, they often find that the rewards far outweigh the risks.



What Is the Ticket to Work Program? (Slide 1 of 2)

Ticket to Work:

- Is a free and **voluntary** Social Security program
- Offers **career development** for people ages 18 through 64 who receive Social Security disability benefits and want to work



What Is the Ticket to Work Program? (Slide 2 of 2)

Ticket to Work connects you with **free employment services** to help you:

- Decide if working is right for you
- Prepare for work
- Find a job
- Succeed at work



Ticket to Work Service Providers



Who Can Help You Achieve Your Work Goals?

Through the Ticket program, you'll have access to a variety of **Ticket program service providers**, including:

- Employment Networks (EN)
- Workforce ENs
- State Vocational Rehabilitation (VR) agencies
- Work Incentives Planning and Assistance (WIPA) projects
- Protection and Advocacy for Beneficiaries of Social Security (PABSS) organizations



Employment Network (EN)

An EN is a private or public organization that has an agreement with Social Security to provide **free employment support services** to people who are eligible for the Ticket program.

- Many state public workforce systems, such as American Job Centers, are **Workforce ENs**



How Can Working with an EN Help You?

Services and supports are designed to help you on the path to financial independence through work and can include helping you to:

- Identify your **work goals**
- Write and review your **resume**
- Prepare for **interviews**
- Request **reasonable accommodations**
- Receive **benefits counseling**



State Vocational Rehabilitation (VR) Agency

A State VR agency provides a wide variety of services to help people with disabilities return to work, enter new lines of work, or enter the workforce for the first time. A State VR agency can offer benefits counseling and may also be able to help you with:

- **Vocational rehabilitation**
- **Training and education**

Some states have separate VR agencies that serve individuals who are blind and visually impaired.



What Is Partnership Plus?

Partnership Plus is an agreement that allows State VR agencies to partner with ENs to provide a **transition of services** for those who need **ongoing support**.

- VR agencies typically close a case approximately 90 days after you start working
- An EN may offer continued support services to maintain employment and increase your earnings over time
- If your state doesn't have a formal Partnership Plus agreement, you can still work with an EN after your VR case closes



choosework.ssa.gov/library/partnership-plus

Work Incentives Planning and Assistance (WIPA) Projects

WIPA projects are staffed by Community Work Incentives Coordinators (CWIC) who:



- Provide **free benefits counseling** to Social Security disability beneficiaries about how work and earnings will affect your SSDI, SSI, Medicare or Medicaid, and other public benefits
- Help you understand **Social Security Work Incentives** and how they apply to you
- Explain the potential **benefits of employment** and **dispel myths** about working
- Help you decide if the services and supports from the Ticket program are **right for you**

Whom Do WIPA Projects Serve?

The Ticket to Work Help Line will refer you to a WIPA project if you receive SSDI, SSDI-related Medicare, SSI, or SSI-related Medicaid and you:



- Are currently **working** or **self-employed**
- Have a job offer **pending**
- Are actively **interviewing** for jobs
 - Had an interview in the past 30 days
 - Have a job interview scheduled in the next 2 weeks
- Are **age 14–25**, even in the earliest stages of considering work

Protection and Advocacy for Beneficiaries of Social Security (PABSS) (Slide 1 of 2)

- PABSS organizations provide **free legal assistance** to people who receive Social Security disability benefits and who have disability-related employment issues
- PABSS services may include:
 - **Legal support**
 - **Advocacy**
 - Information to help beneficiaries **resolve employment-related concerns** with employers, Social Security, ENs, State VR agencies, WIPA projects, or others



Protection and Advocacy for Beneficiaries of Social Security (PABSS) (Slide 2 of 2)

PABSS services may also provide help with:

- Navigating organizations and services to support your effort to work and **protect your rights**
- **Requesting** reasonable accommodations in your college classes, training courses, licensing programs, and workplace
- Addressing other **disability-based legal issues** that are barriers to employment



How Do You Find a Service Provider?

- If you're ready to find a service provider, visit choosework.ssa.gov/findhelp
- Search by:
 - ZIP code
 - Services offered
 - Disability type
 - Languages spoken
 - Provider type (EN, Workforce EN, VR, WIPA, or PABSS)
- Or call the **Ticket to Work Help Line** for a list of service providers at **1-866-968-7842** or **1-866-833-2967 (TTY)**
Monday – Friday, 8:00 am – 8:00 pm ET



Questions?



Benefits of Working from Home



Why Choose to Work from Home? (Slide 1 of 2)

Working from home may be right for you if you:

- Need **special transportation arrangements** due to your disability
 - Limited access to accessible parking
- Need to work from home as a **reasonable accommodation**
 - Limited worksite or workstation accessibility
- Are **sensitive to environmental issues**
 - Construction, temperature sensitivity, problematic lighting

Why Choose to Work from Home? (Slide 2 of 2)

Working from home may be right for you if you:

- Need privacy to **manage medical needs**
 - Using the restroom, taking medication, receiving treatment
- Want a more **flexible work schedule**
- Want a **less stressful** work environment
- Want to seek opportunities in **different fields of work**
- Live in a **rural area** with few job opportunities
 - Learn more through the Ticket to Work blog posts published this month at choosework.ssa.gov/blog/index.html

What Types of Jobs are Available?

Work from home opportunities are available in lots of fields, including:

- Customer service and support
- Transcription
- Writing, editing, and proofreading
- Technology support
- Sales
- Healthcare
- Tutoring
- And more!



What Skills Might You Need to Work from Home?

- Computer skills
 - Internet
 - Typing
- Professional phone presence
- Customer service experience
 - Retail
 - Hospitality
 - Call center



Advice on Working from Home



Setting Up for Success (Slide 1 of 2)

- Set up a **separate workspace**. Your work environment should:
 - Be quiet and private
 - Have a comfortable chair
 - Have good lighting
 - Eliminate as many outside noises as possible
- Set your **work hours** and stick to a **schedule**. During work hours you:
 - Should plan for the care of children and pets

Setting Up for Success (Slide 2 of 2)

- Set aside time to safely **interact with others**
 - Schedule breaks, exercise, and time with family/friends
- Maintain focus by getting **organized**
 - Use a planner and clean your desk daily
- Understand the **requirements** of working from home
 - Expected work hours
 - Occasional trips to the office for presentations
 - May have to complete a trial period in the office before work from home is approved

Questions?



Finding Work from Home Jobs



Preparing for Your Work from Home Job Search

Before you begin looking for a work-from-home job, take some time to update your resume.

- Think back to your **work experience** (paid or volunteer) or **training**
- Take an inventory of the **skills** you have that can help you find jobs you're a good fit for
- Notify your **references** so they know you are looking for work
- Practice **interview skills**

For more resume and interview tips, refer to the August 2019 WISE webinar: http://bit.ly/WISE_OnDemand

Need Help Finding a Job?

- Check out our new **Find A Job** page!
- We provide resources and information about employment organizations, including those that specifically serve people with disabilities.
- Get started on your job search and connect with a Ticket program service provider along the way!



[choosework.ssa.gov/
find-a-job/index.html](https://choosework.ssa.gov/find-a-job/index.html)

Things to Keep in Mind (Slide 1 of 2)

Be Cautious

Not all work from home opportunities are legitimate. Red flags may include:

- Promising high income for little work
- Providing an unclear or vague description of the job
- Short or no interview process
- Charging applicants fees to apply for the job or to do the job after you have been hired
- The company having been in business for a short time

Things to Keep in Mind (Slide 2 of 2)

Understand Your Taxes

Be sure to check with your potential employer to make sure you understand the specifics of taxes before you accept the job.

Some opportunities may not withhold taxes like traditional employment:

- **W2** – Taxes withheld
- **1099** – Taxes not withheld and your responsibility to pay

Putting It All Together



My Employment Options (Slide 1 of 2)

- Employment Options is one of more than 500 authorized ENs in Social Security's Ticket program
- For more than 20 years, Employment Options has offered job seekers assistance with:
 - Assessment of skills and abilities
 - Developing job searching skills
 - Researching and connecting with employers
 - Choosing suitable jobs
 - Career planning and job retention



My Employment Options (Slide 2 of 2)

- To receive free Ticket program services and apply for remote jobs, visit myemploymentoptions.com
 - Submitting a website application will prompt screening staff to follow up by phone within 2 business days
- Phone: **1-800-441-3114**

*Note: Anyone wanting to apply for work-from-home positions with Employment Options must submit the online application.

Lori's Story

Anxiety made it difficult for Lori to build a career; but with the help of the Ticket program, Lori now works in Public Relations/Marketing for Employment Options. She found more than a job; Lori found a career she's passionate about!

“Making my own money again is freeing. I want to do whatever I can to help others understand and learn about this great program.”

Lori, A Ticket to Work Success Story



<https://bit.ly/lori-success>

Questions?



Get Updates!

- Want to learn more about our monthly **WISE webinars**?
Subscribe to find out our topics each month and be the first to register: <http://bit.ly/WISEsubscribe>
- Interested in learning more about the Ticket program, employment service providers, and other topics?
Subscribe to the **Choose Work! blog** to get our weekly updates sent directly to your inbox: http://bit.ly/CW_subscribe



How to Get Started

Social Security's Ticket to Work program has a variety of service providers and other resources ready to help you get started!

Call the Ticket to Work Help Line:

- 1-866-968-7842
- 1-866-833-2967 (TTY)

Visit: choosework.ssa.gov

Connect:

Visit choosework.ssa.gov/contact/index.html to find us on social media and subscribe to blog and email updates!



Join Us for Our Next WISE Webinar!



Ticket to Work for People with a Mental Illness

Date: Wednesday, June 24, 2020

Time: 3 – 4:30 PM ET

Register online: choosework.ssa.gov/wise
or call 1-866-968-7842 or 1-866-833-2967 (TTY)

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A link will pop up after the webinar, or visit:
choosework.ssa.gov/surveys/wise.

