



Helping You Today
So You Succeed Tomorrow



Ticket to Work: Support on Your Journey to Employment

Date:
Wednesday,
February 23,
2022

Time:
3 – 4:30 PM ET



Produced at U.S. taxpayer expense.

Accessing Today's Webinar (Slide 1 of 3)

You can manage your audio using the audio option at the top of your screen (it will look like a microphone or telephone icon).



Accessing Today's Webinar (Slide 2 of 3)

All attendees will be muted, and we encourage you to attend by choosing **“listen only”** from the audio menu. This will enable the sound to be broadcast through your computer, so please make sure your **speakers are turned on or your headphones are plugged in.**

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How would you like to join the meeting's audio conference?

Dial-out [Receive a call from the meeting]

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Accessing Today's Webinar (Slide 3 of 3)

If you do not have sound capabilities on your computer or prefer to listen by phone, dial:

Toll-free number: **1-800-832-0736**

Access code: **4189148#**

Webinar Accessibility



Adobe Connect Platform

The screenshot displays the Adobe Connect meeting interface. The main window shows a presentation slide titled "Ticket to Work: Support on Your Journey to Employment". The slide features the "TICKET to Work" logo, the Social Security Administration logo, and the text "Helping You Today So You Succeed Tomorrow". Below the title, it lists the date as "Wednesday, September 22, 2021" and the time as "3 - 4:30 PM ET". The slide also includes an image of a person working on a laptop and the text "Produced at U.S. taxpayer expense.".

On the right side of the interface, there is a "Q & A" panel and a "Web Links" panel. The "Web Links" panel contains the following links:

- Accessible PDF Presentation
- Accessible Text-Only Presentation
- ASL User Guide
- Adobe Accessibility User Guide
- Closed Captioning
- WISE Webinar Archives
- Section 1619(b)
- Partnership Plus Fact Sheet
- Timely Progress Review (TPR)
- Choose Work Website
- Social Security's Red Book

At the bottom of the interface, there is a "Captioning Pod" with a text input field and a "No Captions" button. The status bar at the bottom right indicates "Waiting for Captions".

Adobe Connect Accessibility User Guide

Should you need assistance navigating Adobe Connect, the link below directs you to an Accessibility User Guide complete with a list of controls.

New Keyboard Shortcuts	
CTRL + M	Toggle Microphone on (locked) or off.
CTRL + UP ARROW	Toggle Raise Hand Status.
CTRL + .	Toggle Full Screen Mode. Applies to currently selected Share Pod.
CTRL + '	Promote to Host. Requires selected attendee(s) in the Attendee List.
CTRL +]	Demote to Participant. Requires selected attendee(s) in the Attendee List.
CTRL + /	Promote to Presenter. Requires selected attendee(s) in the Attendee List.
CTRL + ,	Start/Stop Recording (toggle). For Start, brings up the Start Recording Dialog.
CTRL + \	End Meeting. Brings up the End Meeting Dialog.
CTRL + [Start/Stop Desktop Sharing. Applies to currently selected Share Pod.
CTRL + SPACE	Opens up left most menu for keyboard navigation.

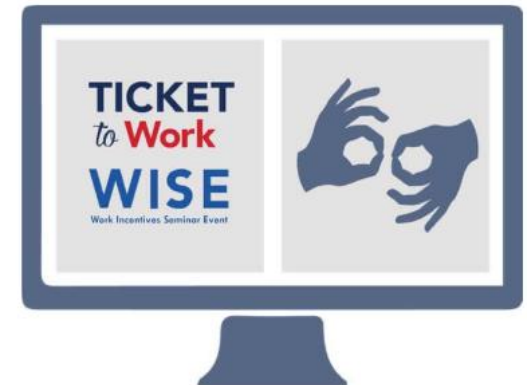
<http://bit.ly/adobe-accessibility>

Captioning

- Real-time captioning is provided during this webinar.
- The captions can be found in the **Captioning pod**, which appears below the slides.
- You can also access captioning online:
<http://bit.ly/feb-2022-captions>

American Sign Language (ASL)

- If you're fluent in **ASL** and would like support during today's webinar, follow the link below that provides instructions on how to connect with an interpreter through the Federal Communications Commission (FCC) Video Relay Service (VRS).
- ASL User Guide:
<http://bit.ly/ASL-guide>



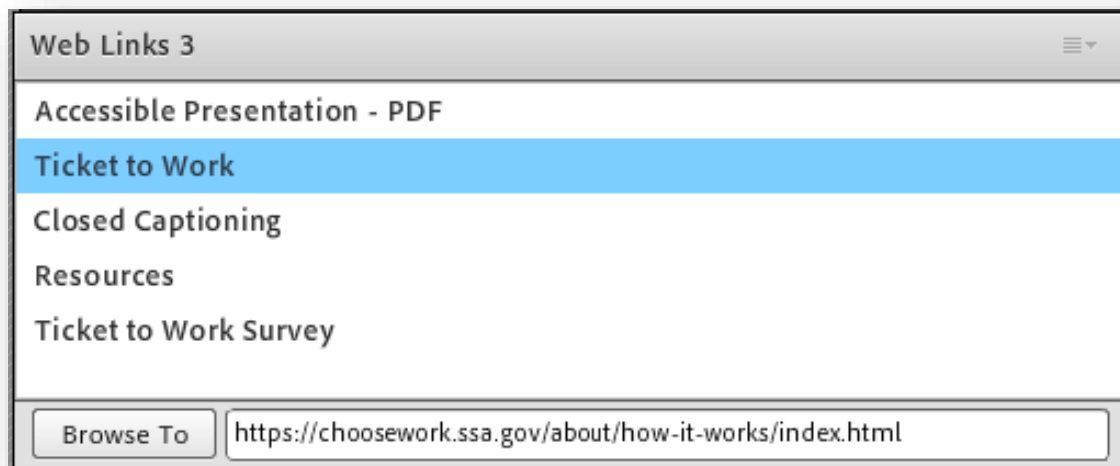
Questions and Answers (Q&A)

- For Q&A: Please use the **Q&A pod** to submit any questions you have during the webinar, and we will direct the questions accordingly during the Q&A portion.
- If you are listening by phone and are not logged in to the webinar, you may also ask questions by emailing them to webinars@choosework.ssa.gov



Webinar Online Resources

- Please use the **Web Links pod** to find the resources presented during today's webinar.
- If you are listening by phone and are not logged in to the webinar, you may email webinars@choosework.ssa.gov for a list of available resources.



Archived Events

Please note: This webinar is being recorded, and the archive will be available within 2 weeks on the Choose Work website at http://bit.ly/WISE_OnDemand.

The screenshot shows the Ticket to Work website's 'WISE On Demand' page. At the top left is the Social Security Administration logo and the 'TICKET to Work' logo. To the right is the tagline: 'Access to Employment Support Services for Social Security Disability Beneficiaries Who Want to Work'. A search bar is located on the right side of the header. Below the header is a navigation menu with links for Home, About, Success Stories, Find Help, Find a Job, Webinar & Tutorials (which is highlighted), Library, Blog, and Contact. Below the navigation menu is a breadcrumb trail: 'You are here: Home / Webinars & Tutorials / WISE On Demand'. The main heading is 'WISE On Demand'. Below this is a paragraph: 'Our free, monthly WISE webinars provide information you can use on your path to financial independence through work. Discover programs, resources and information while learning about how Social Security's Ticket to Work Program can help. [Learn more and register](#) today for this month's webinar!'. To the right of this text is the 'TICKET to Work WISE Work Incentive Seminar Event ON DEMAND' logo. Below the paragraph is a list of webinar topics with dates and titles, such as 'April 2021: Healthcare and the Path to Employment' and 'May 2020: Working from Home with Ticket to Work'.

Technical Assistance

If you experience any technical difficulties during the webinar, please use the **Q&A pod** to send a message, or you may email webinars@choosework.ssa.gov.



Presenters

Welcome and Introductions

Moderator: Derek Shields, WISE Moderator

Presenters: Raymond A. Cebula, III, J.D., Cornell University

Welcome!

Thank you for joining us! Today, we'll discuss how Social Security's Ticket to Work (Ticket) Program can help you and answer questions related to:

- Social Security's Ticket Program
- Ticket to Work Service Providers
- Work Incentives and the Ticket Program
- Phases of the Path to Work
- Putting It All Together





Ticket to Work Program: Support on Your Journey to Work

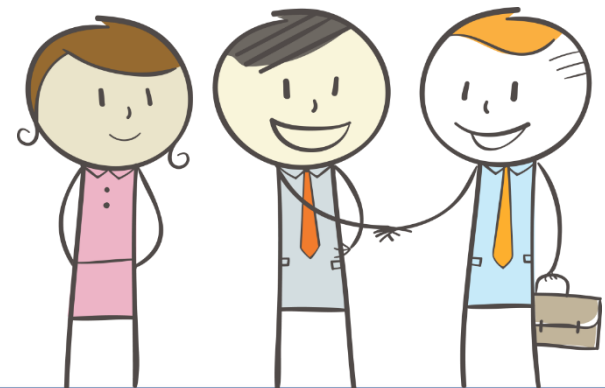
Social Security Disability Benefits Programs

SSDI

Social Security Disability Insurance (SSDI)

SSI

Supplemental Security Income (SSI)



Sign Up for a *my* Social Security Account

- Your personal *my* Social Security account at SSA.gov/myaccount gives you secure access to information based on your earnings history and interactive tools tailored to you.
- With a *my* Social Security account, you can access your earnings history and benefits information, request a replacement Social Security card, get a proof of income letter, estimate and apply for benefits, and more.

How to create a *my* Social Security account



Securing today
and tomorrow

To create an account, you must:



Be at least 18
years of age



Have a Social
Security number



Have a valid U.S.
mailing address



Have an email
address

Starting the Journey

Only you can decide if work is the **right choice for you.**



Why Choose Work?

Earning a living through employment is not something everyone can do, but it may be **right for you**. Once people understand the many **free services and supports** available to them, they often find that the rewards far outweigh the risks.



What Is the Ticket to Work Program? (Slide 1 of 3)

The Ticket to Work Program

- Is a free and **voluntary** Social Security program.
- Offers **career development** for people ages 18 through 64 who receive Social Security disability benefits and want to work.



What Is the Ticket to Work Program? (Slide 2 of 3)

The Ticket to Work Program connects you with **free employment services** to help you:

- Decide if working is right for you
- Prepare for work
- Find a job
- Succeed at work



What Is the Ticket to Work Program? (Slide 3 of 3)

We encourage you to learn more about the Ticket Program from our fact sheet.

“What is Social Security’s Ticket to Work Program?”

<https://bit.ly/ttw-program>



Ticket to Work Help Line

The Ticket to Work Program provides a Help Line that can verify eligibility, explain how the program works and answer questions.

Call the Ticket to Work Help Line:

Monday – Friday 8:00 am – 8:00 pm ET

- 1-866-968-7842
- 1-866-833-2967 (TTY)



Ticket to Work Service Providers



Who Can Help You Achieve Your Work Goals?

Through the Ticket Program, you'll have access to a variety of **Ticket Program service providers**, including:

- Employment Networks (EN)
- Workforce ENs
- State Vocational Rehabilitation (VR) agencies
- Work Incentives Planning and Assistance (WIPA) projects
- Protection and Advocacy for Beneficiaries of Social Security (PABSS) organizations



Employment Network (EN)

An EN is a private or public organization that has an agreement with Social Security to provide **free employment support services** to people who are eligible for the Ticket Program.

- Many state public workforce systems, such as American Job Centers, are **Workforce ENs**.



How Can Working with an EN Help You?

Services and supports are designed to help you on the path to financial independence through work and can include helping you to:

- Identify your **work goals**
- Write and review your **resume**
- Prepare for **interviews**
- Request **reasonable accommodations**
- Receive **benefits counseling**



State Vocational Rehabilitation (VR) Agency

A State VR agency provides a wide variety of services to help people with disabilities return to work, enter new lines of work, or enter the workforce for the first time. A State VR agency can offer benefits counseling and may also be able to help you with:

- **Vocational rehabilitation**
- **Training and education**

Some states have separate VR agencies that serve individuals who are blind and visually impaired.



What Is Partnership Plus?

Partnership Plus is an agreement that allows State VR agencies to partner with ENs to provide a **transition of services** for those who need **ongoing support**.

- VR agencies typically close a case approximately 90 days after you start working.
- An EN may offer continued support services to help you maintain employment and increase your earnings over time.
- If your state doesn't have a formal Partnership Plus agreement, you can still work with an EN after your VR case closes.



choosework.ssa.gov/library/partnership-plus

Work Incentives Planning and Assistance (WIPA) Projects

WIPA projects are staffed by Community Work Incentives Coordinators (CWIC) who:



- Provide **free benefits counseling** to eligible Social Security disability beneficiaries about how work and earnings will affect your SSDI, SSI, Medicare or Medicaid, and other public benefits.
- Help you understand **Social Security Work Incentives** and how they apply to you.
- Explain the potential **benefits of employment** and **dispel myths** about working.
- Help you decide if services and supports from the Ticket Program are **right for you**.

Whom Do WIPA Projects Serve?

The Ticket to Work Help Line will refer you to a WIPA project if you receive SSDI, SSDI-related Medicare, SSI, or SSI-related Medicaid and you:



- Are currently **working** or **self-employed**?
- Have a job offer **pending**
- Are actively **interviewing** for jobs
 - Had an interview in the past 30 days
 - Have a job interview scheduled in the next 2 weeks
- Are **age 14–25**, even in the earliest stages of considering work

Protection and Advocacy for Beneficiaries of Social Security (PABSS) (Slide 1 of 2)

PABSS organizations provide **free legal assistance** to people who receive Social Security disability benefits and who have disability-related employment issues.

- PABSS services may include:
 - **Legal support**
 - **Advocacy**
 - Information to help beneficiaries **resolve employment-related concerns** with employers, Social Security, ENs, State VR agencies, WIPA projects, or others



Protection and Advocacy for Beneficiaries of Social Security (PABSS) (Slide 2 of 2)

PABSS services may also provide help with:

- Navigating organizations and services to support your effort to work and **protect your rights**
- **Requesting** reasonable accommodations in your college classes, training courses, licensing programs and workplace
- Addressing other **disability-based legal issues** that are barriers to employment



How Do You Find a Service Provider?

- If you're ready to find a service provider, visit choosework.ssa.gov/findhelp
- Search by:
 - ZIP code
 - Services offered
 - Disability type
 - Languages spoken
 - Provider type (EN, Workforce EN, VR, WIPA, or PABSS)
- Or call the **Ticket to Work Help Line** for a list of service providers at **1-866-968-7842** or **1-866-833-2967 (TTY)**
Monday – Friday 8:00 am – 8:00 pm ET



Questions?



Work Incentives and the Ticket Program



Work Incentives

Social Security Work Incentives make it easier for people with disabilities to work and still receive medical benefits and, in some cases, benefit payments from Social Security.

Work Incentives are special Social Security rules and programs that allow you to:

- Receive **training** for new skills
- Improve the **skills** you already have
- Pursue your **education**
- Try **different jobs**
- Start a **career**
- Gain **confidence**



<https://bit.ly/work-incentives>

Work Incentives and Programs to Help You Keep Medicare and Medicaid

Medicaid

- Medicaid While Working or 1619(b)
- Medicaid Buy-in Program



Medicare

- Extended Period of Medicare Coverage
- Medicare for People with Disabilities Who Work

Medicaid While Working or 1619(b)

If you receive SSI, you may qualify for continued Medicaid coverage when your benefit payment stops if you:

1. Have been **eligible for SSI** for at least 1 month
2. Continue to meet **Social Security's definition** of disability
3. Still meet all other non-disability **SSI requirements**
4. Need Medicaid benefits to **continue to work**
5. Have gross earnings that are **below your state's threshold of eligibility** (see updated state thresholds amounts at: <https://www.ssa.gov/disabilityresearch/wi/1619b.htm>)



Medicaid Buy-in Programs

Many states allow you to purchase Medicaid under a **Buy-in Program**. You may qualify if you meet the definition of “**disabled**” under the Social Security Act.

Each program is different, but most require that you are working at least a little and may allow you to have significant earnings from work or self-employment and higher savings than regular Medicaid.



Under certain circumstances, people who receive SSDI benefits may be eligible for Medicaid Buy-in Programs.

You should check with your local Medicaid agency to find out what is available in your state.

Extended Period of Medicare Coverage

Most SSDI beneficiaries with disabilities whose benefits cease due to work will continue to receive, after their Trial Work Period, at least 93 consecutive months of:

- Hospital Insurance (Part A)
- Supplemental Medical Insurance (Part B), if enrolled
- Prescription Drug Coverage (Part D), if enrolled



To qualify:

- You must **already have Medicare** and be working at **Substantial Gainful Activity**
- You **cannot** be medically improved

Medicare for People with Disabilities Who Work

(Slide 1 of 2)

After premium-free Medicare coverage ends due to work, you can buy continued Medicare coverage as long as you remain medically disabled.

You are eligible to buy Medicare coverage if:

- You are not yet age 65; and
- You continue to have a disabling impairment; and
- Your Medicare stopped due to work



Medicare for People with Disabilities Who Work

(Slide 2 of 2)

- For more information on enrollment periods or to make an appointment to enroll, please call the **Social Security** office at 1-800-772-1213 or 1-800-325-0778 (TTY) to find your local office.
- For help with paying the premiums, please call **Medicare** at 1-800-MEDICARE or 1-877-486-2048 (TTY).
 - You will need your Medicare number.
 - Be prepared to tell the representative your state.



Questions?



Phases of the Path to Work



Phases of the Path to Work

Everyone's path to work is different. If you decide to participate in Ticket to Work, the phases of your path may look like this:

- Phase 1: Learning About Ticket to Work
- Phase 2: Getting Ready to Work
- Phase 3: Getting a Job
- Phase 4: Managing Your Job



Phase 1: Learning About Ticket to Work

During Phase 1, you should start learning about some of the facts and the myths about work and then decide if working is right for you.

Learn more about Phase 1 – Learning About Ticket to Work:
<https://bit.ly/ticket-phase1>



Phase 2: Getting Ready to Work

During Phase 2, you'll begin to identify your work goals and find a Ticket to Work service provider that can help you to meet your goals.

Learn more about Phase 2 – Getting Ready to Work:

<https://bit.ly/ticket-phase2>



Phase 3: Getting a Job

Phase 3 helps prepare you to enter the workforce by networking, job hunting, expanding your work skills and preparing for interviews.

Learn more about Phase 3 – Getting a Job:

<https://bit.ly/ticket-phase3>



Phase 4: Managing Your Job

Phase 4 focuses on information that will help you advance on your path to a better future. In this phase, you can expect to find strategies for starting your job off right, managing your money and understanding the impact of work on benefits.

Learn more about Phase 4 – Managing Your Job:

<https://bit.ly/ticket-phase4>



Putting It All Together



Putting It All Together: Question 1

You've made the decision that work is the right step for you to gain independence.

Who can help you achieve your work goals?



Putting It All Together: Question 1 – Answer

Ticket to Work service providers may be able to help you achieve your work goals! As we previously discussed, service providers like State VR agencies, ENs, WIPA projects and PABSS organizations offer you access to supports, including:

- Benefits and Work Incentives information
- Job search assistance
- Resume and interview preparation
- Transition supports, like requesting reasonable accommodations
- ...and more!

Search for service providers using the Find Help tool at:
choosework.ssa.gov/findhelp

Putting It All Together: Question 2

You're now ready to start your path to work.

What questions can you ask yourself to find a job that's right for you?



Putting It All Together: Question 2 – Answer

Some questions to ask yourself include:

- What type of work do I like to do?
- What am I enthusiastic about?
- What kind of job do I want now?
- What kind of job do I want 5 years from now?
- What are my long-term career goals?
- Where do I want to work?

<https://bit.ly/job-you-want-blog>



Larry's Story (Slide 1 of 2)

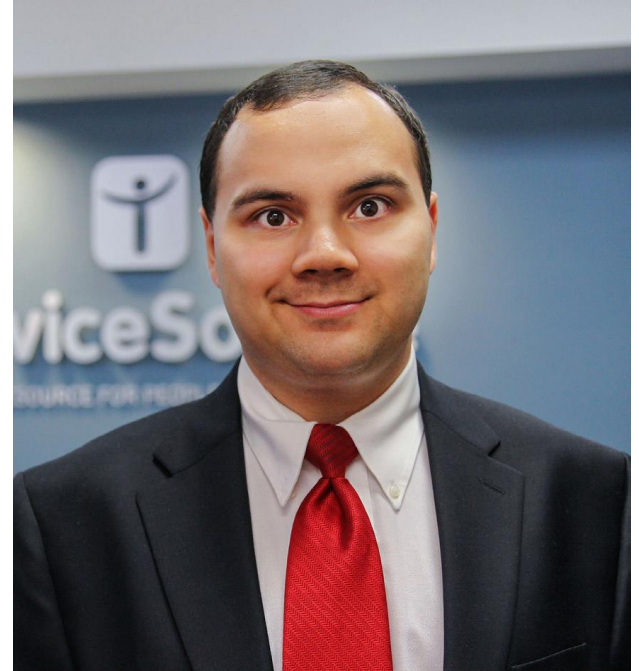
- Larry was born with an Autism Spectrum Disorder (ASD) which can interfere with a person's senses, social interactions, communications, and mental health.
- With help from the Ticket Program, he received:
 - Benefits counseling and Work Incentives information
 - Support he needed to transition in his career, including resume writing, interview tips, and job leads
 - “Post-employment” support from the Ticket Program and his Employment Network in an agreement known as “Partnership Plus”

Larry's Story (Slide 2 of 2)

- 2021 marked Larry's 10th year as part of the team that sets up conference rooms for daily meetings.
- Larry's confidence in his work has allowed him to identify logistics to increase efficiencies and enhanced his community participation.

“I really like working with other people on the set-up crew. It feels good to achieve something together every day.”

Larry, A Ticket to Work Success Story



<https://bit.ly/larry-success>

Questions?



Get Updates!

- Want to learn more about our monthly **WISE webinars**?
Subscribe to find out our topics each month and be the first to register: <http://bit.ly/WISEsubscribe>
- Interested in learning more about the Ticket Program, employment service providers and other topics?
Subscribe to the **Choose Work! blog** to get our weekly updates sent directly to your inbox: http://bit.ly/CW_subscribe



How to Get Started

Social Security's Ticket to Work Program has a variety of service providers and other resources ready to help you get started!

Call the Ticket to Work Help Line:

- 1-866-968-7842
- 1-866-833-2967 (TTY)

Visit: choosework.ssa.gov

Connect:

Visit choosework.ssa.gov/contact/index.html to find us on social media and subscribe to blog and email updates!



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TICKET
to **Work**

WISE
Work Incentive Seminar Event

Date: Wednesday, March 30, 2022

Time: 3 – 4:30 PM ET

Register online: choosework.ssa.gov/wise
or call 1-866-968-7842 or 1-866-833-2967 (TTY)

Tell Us What You Think!

Please remember to take our webinar survey!

A link will pop up after the webinar, or visit:
[choosework.ssa.gov/surveys/wise.](https://choosework.ssa.gov/surveys/wise)

