



Helping You Today
So You Succeed Tomorrow



Expanding Your Job Search with Ticket to Work

Date:
Wednesday,
May 25, 2022

Time:
3 – 4:30 PM ET



Accessing Today's Webinar (Slide 1 of 3)

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Accessing Today's Webinar (Slide 2 of 3)

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Webinar Accessibility



Adobe Connect Platform

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TICKET to Work Helping You Today So You Succeed Tomorrow

Thank you for joining today's webinar!
We will begin at 3 p.m. Eastern.

You will not hear sound or see captions until the webinar begins.

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Q & A

All Questions

No Questions Available

Type here

WEB LINKS

1. Choose Work Website

Type Here

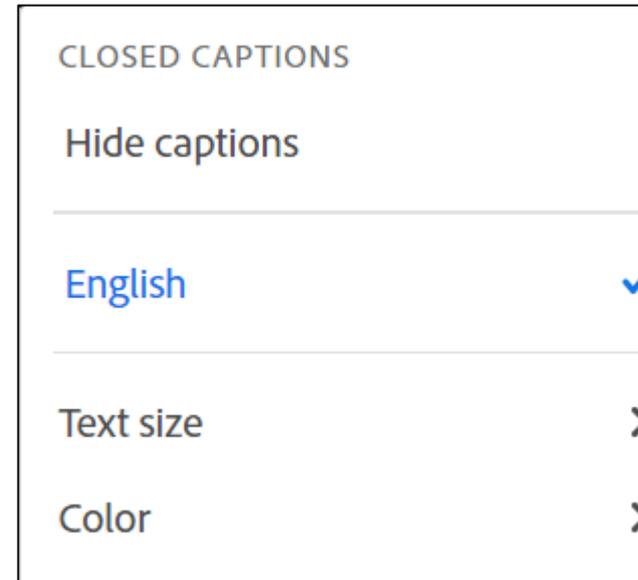
Adobe Connect Accessibility User Guide

If you need assistance navigating Adobe Connect, use the [Accessibility User Guide](#) complete with a list of controls.

New Keyboard Shortcuts	
CTRL + M	Toggle Microphone on (locked) or off.
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CTRL + .	Toggle Full Screen Mode. Applies to currently selected Share Pod.
CTRL + ' (apostrophe)	Promote to Host. Requires selected attendee(s) in the Attendee List.
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CTRL + , (comma)	Start/Stop Recording (toggle). For Start, brings up the Start Recording Dialog.
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CTRL + [(left bracket)	Start/Stop Desktop Sharing. Applies to currently selected Share Pod.
CTRL + SPACE	Opens up left most menu for keyboard navigation.

Captioning

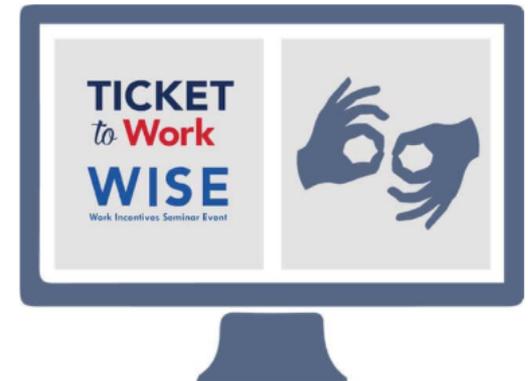
- Real-time captioning is provided during this webinar.
- The captions can be found in the **Captioning pod**, which appears below the slides.
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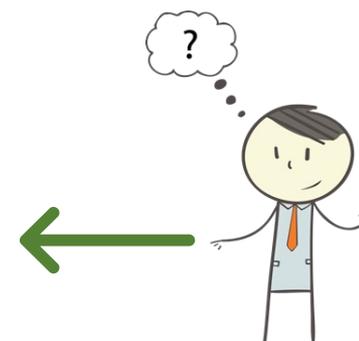
American Sign Language (ASL)

- If you're fluent in **ASL** and would like support during today's webinar, use our [ASL User Guide](#) that provides instructions to connect with an interpreter through the Federal Communications Commission (FCC) Video Relay Service (VRS).



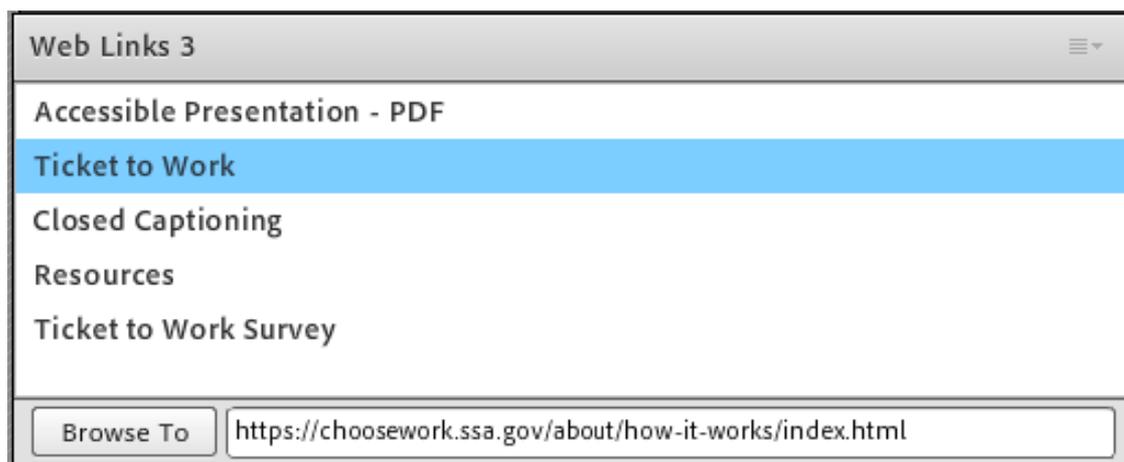
Questions and Answers (Q&A)

- For Q&A: Please use the **Q&A pod** to submit any questions you have during the webinar, and we will direct the questions accordingly during the Q&A portion
- If you are listening by phone and not logged in to the webinar, you may also ask questions by emailing them to webinars@choosework.ssa.gov



Webinar Online Resources

- Please use the **Web Links pod** to find the resources presented during today's webinar
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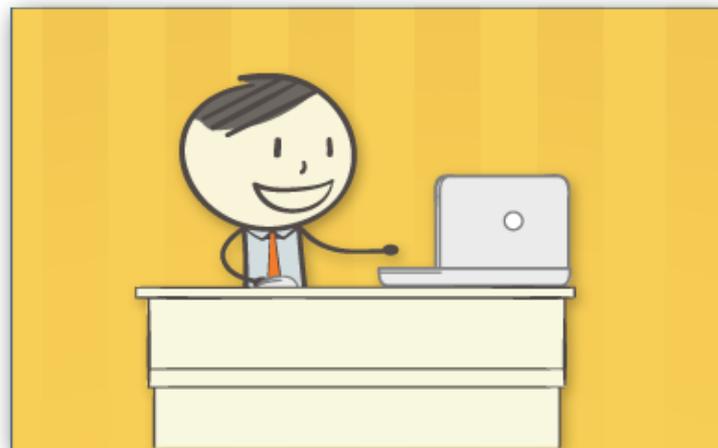
Archived Events

Please note: This webinar is being recorded, and the archive will be available within 2 weeks through [WISE on Demand](#).

The screenshot shows the Ticket to Work website's 'WISE On Demand' page. At the top, there is a navigation bar with links for Home, About, Success Stories, Find Help, Find a Job, Webinar & Tutorials (which is highlighted), Library, Blog, and Contact. A search bar is located on the right side of the header. Below the navigation bar, the page title is 'WISE On Demand'. The main content area features a sub-header 'WISE On Demand' followed by a paragraph: 'Our free, monthly WISE webinars provide information you can use on your path to financial independence through work. Discover programs, resources and information while learning about how Social Security's Ticket to Work Program can help. [Learn more and register](#) today for this month's webinar!'. To the right of this text is the 'TICKET to Work WISE Work Incentive Seminar Event ON DEMAND' logo. Below the paragraph is a list of 12 archived webinar topics, each with a date and a link to the webinar page. The list includes: December 2020: Ticket to Work and Mental Health; November 2020: Debunking the Three Biggest Myths about Disability Benefits and Work; October 2020: Working from Home with Ticket to Work; September 2020: Understanding Ticket to Work: How to Help Your Clients and the People You Serve; August 2020: Ticket to Work and the Path to Employment; July 2020: Reasonable Accommodations and the Path to Employment; June 2020: Ticket to Work and Mental Health; May 2020: Working from Home with Ticket to Work; April 2020: Support on Your Journey to Employment; March 2020: Expanding Your Job Search with Ticket to Work; February 2020: Choosing a Service Provider That's Right For You; and January 2020: Debunking the Three Biggest Myths About Disability Benefits and Work.

Technical Assistance

If you experience any technical difficulties during the webinar, please use the **Q&A pod** to send a message, or you may email webinars@choosework.ssa.gov.



Presenters

Welcome and Introductions

Moderator: Derek Shields, WISE Moderator

Presenter: Raymond A. Cebula, III, J.D., Cornell University

Welcome!

Thank you for joining us! Today, we'll discuss how Social Security's Ticket to Work (Ticket) Program can help you and answer questions related to:

- Social Security's Ticket Program
- Your Employment Team
- Section 503 for Federal Contractors
- Federal Employment – Schedule A
- Apprenticeships



Objectives

At the close of today's webinar, you will:

- Better understand the **Ticket Program**
- Know your **employment team**
- Understand how **Section 503** opens opportunities for you
- Identify how **Schedule A** can help you in your job search
- Know if an **apprenticeship** is right for you
- Become familiar with additional **job search resources**





**Ticket to Work Program:
Support on Your
Journey to Work**

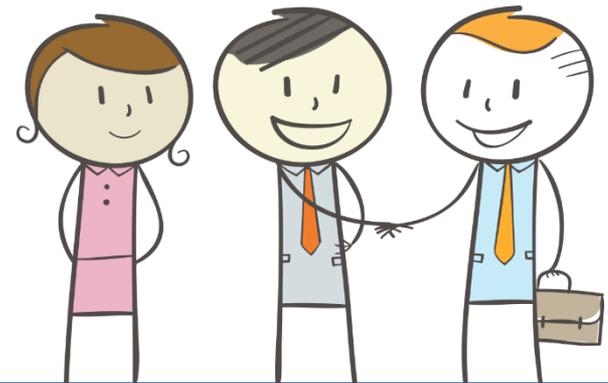
Social Security Disability Benefits Programs

SSDI

Social Security Disability Insurance (SSDI)

SSI

Supplemental Security Income (SSI)



Starting the Journey

Only you can decide if work is the **right choice for you.**



Sign Up for a *my* Social Security Account

- Your personal *my* Social Security account through [Social Security](#) gives you secure access to information based on your earnings history and interactive tools tailored to you.
- With a personal *my* Social Security account, you can access your earnings history and benefits information, request a replacement Social Security card, get a proof of income letter, estimate and apply for benefits, and more.

How to create a *my* Social Security account



Securing today
and tomorrow

To create an account, you must:



Be at least 18
years of age



Have a Social
Security number



Have a valid U.S.
mailing address



Have an email
address

Why Choose Work?

Earning a living through employment is not something everyone can do, but it may be **right for you**. Once people understand the many **free services and supports** available to them, they often find that the rewards far outweigh the risks.



What Is the Ticket to Work Program? (Slide 1 of 2)

The Ticket to Work Program

- Is a **free** and **voluntary** Social Security program
- Offers **career development** for people ages 18 through 64 who receive Social Security disability benefits and want to work



What Is the Ticket to Work Program? (Slide 2 of 2)

The Ticket to Work Program connects you with **free employment services** to help you:

- Decide if working is right for you
- Prepare for work
- Find a job
- Succeed at work



How Does the Ticket Program Work?

If you decide to participate, you may choose to receive services from authorized Ticket to Work service providers like **Employment Networks (EN)** or your **State Vocational Rehabilitation (VR) agency**.



Employment Networks (EN)

An EN is a private or public organization that has an agreement with Social Security to provide **free employment support services** to people who are eligible for the Ticket Program.

- Many state public workforce systems, such as American Job Centers, are **Workforce ENs**



How Can Working with an EN Help You?

Services and supports are designed to help you on the path to financial independence through work and can include helping you to:

- Identify your **work goals**
- Write and review your **resume**
- Prepare for **interviews**
- Request **reasonable accommodations**
- Receive **benefits counseling**



State Vocational Rehabilitation (VR) Agency

A State VR agency provides a wide variety of services to help people with disabilities return to work, enter new lines of work, or enter the workforce for the first time. A State VR agency can offer benefits counseling and may also be able to help you with:

- **Vocational rehabilitation**
- **Training and education**

Some states have separate VR agencies that serve individuals who are blind and visually impaired.



What Are Work Incentives?

Work Incentives are special Social Security rules and programs that allow you to:

- Receive **training** for new skills
- Improve the **skills** you already have
- Pursue your **education**
- Try **different jobs**
- Start a **career**
- Gain **confidence**



Section 503 and Federal Contractors



What Is Section 503?

- Part of the **Rehabilitation Act of 1973** that helps create job opportunities for people with disabilities
- Prohibits federal contractors/subcontractors from discriminating against people with disabilities
- Requires **affirmative action** in recruiting, hiring, training, promoting, and retaining people with disabilities



What Are Section 503 Provisions?

- Allows you to **voluntarily self-identify** as a person with a disability before being offered a job
- Requires contractors to invite employees to self-identify as an individual with a disability **every 5 years**
- Establishes a **7% utilization** goal for contractors hiring/retaining workers with disabilities
 - Contractors must develop a plan to address any issues preventing their success in meeting this goal

Angel's Story (Slide 1 of 2)

A Ticket to Work Success Story

Angel suffered from neck and back injuries after 2 tours of duty with the U.S. Air Force. His willingness to identify as an individual with a disability was an asset during the hiring process. With help from his Ticket Program service provider, he received free benefits counseling, information about Work Incentives, and reasonable accommodations to help him succeed.

[Angel's Success Story](#)

Angel's Story (Slide 2 of 2)

"Being back at work has had a positive impact in so many areas of my life," Angel reflects. "I've been able to [show] my children the rewards that can go with perseverance and resilience. The job has helped me build confidence, maintain good mental health, and regain a sense of accomplishment... all vital for the next chapter in our lives."

Angel



Federal Employment: Schedule A



What Is Schedule A?

- If you're a person with a disability, you can apply and compete for **any Federal Government job for which you are eligible** and meet the qualifications; but you also may be eligible for a special hiring authority.
- **Schedule A** refers to a special hiring authority that gives Federal agencies an optional way to hire people with disabilities.
- Applying under Schedule A offers an exception to the traditional competitive hiring process. You can apply for jobs using Schedule A if you are a person with an **intellectual disability, a severe physical disability, or a psychiatric disability.**

What Are Schedule A Requirements?

- To be eligible for Schedule A, you must provide a **"proof of a disability"** letter stating that you have an intellectual disability, severe physical disability, or psychiatric disability
- You can get this letter from:
 - Your doctor
 - A licensed medical professional
 - A licensed vocational rehabilitation specialist
 - Any federal, state, or local agency that issues or provides disability benefits
- [Sample Schedule A letters](#)

How Do I Know a Job Is Open to Individuals With a Disability?

- Visit [USAJOBS](#).
- In the job announcement, look for the **This job is open to** section. When a job is open to **Individuals with a disability**, you'll see this icon:  – There may be other groups listed that can also apply.
- You can also select the **Individuals with disabilities** filter in the search function. Your results will display all jobs open to individuals with disabilities.

What Is a Selective Placement Program Coordinator?

- Selective Placement Program Coordinators (SPPC) help agencies **recruit, hire, and accommodate** people with disabilities.
- If you are a person with a disability and interested in a job opportunity, contact the agency using the [SPPC Directory](#).

What Are My Next Steps?

- If you're interested in Schedule A, get a **letter** to document your disability
- Update your resume with skills, abilities, and references
- Contact the agency's SPPC
- If you'd like additional assistance, contact the Ticket to Work Help Line at **1-866-968-7842** or **1-866-833-2967 (TTY)** to get a list of service providers who can help you, or visit the [Find Help Tool](#).



Jesus's Story (Slide 1 of 2)

A Ticket to Work Success Story

Jesus was born with spina bifida and spent most of his childhood using a wheelchair or crutches. With help from his Ticket Program Employment Network, he received benefits counseling and Work Incentives information, developed an Individual Work Plan (IWP), and received resume writing and job lead support to transition in his career. Jesus qualified for Schedule A, allowing his employer to avoid the long and competitive hiring process.

[Jesus's Success Story](#)

Jesus's Story (Slide 2 of 2)

“Work has helped me expand my social circles and my support network as well. I am very happy knowing that I can be independent, achieve the goals I set for myself, and I’m more confident every day. The Ticket to Work Program... the help I received through it... helped me find my way to work at my own pace, and I’m grateful for that.”

Jesus



Apprenticeships



What Is an Apprenticeship?

- Is a training program combining work with learning and training, both on and off the job
- Combines the development of **theoretical knowledge** regarding a particular occupation or range of occupations with **practical experience** gained from doing the job



What Is the Value of an Apprenticeship?

- Apprenticeships offer a **way into an industry**
- They are **real jobs** with **paid salaries**
- An experienced worker will **mentor** you
- Opportunities may exist to **advance** in your chosen career



What Are the Educational Benefits of Apprenticeships?

- Gain a variety of **job-specific** and **transferable skills**
- Use apprenticeship as a **pathway to college**
- Earn **college credit** or even a **bachelor's degree**
- Earn a **credential** upon completion



Questions?





Taking the Next Step on the Path to Employment

Job Posting and Apprenticeship Resources

- [American Job Centers \(AJCs\)](#)
- [USA Jobs](#)
- [Federal Agency Websites](#)
- [US DOL](#)
- [Apprenticeship Job Finder](#)

Need Help Finding a Job?

- Check out our [Find A Job](#) page!
- Get started on your job search and connect with a Ticket Program service provider along the way!
- Connect with resources that can help you advance your employment journey.



How Do You Find a Service Provider?

- If you're ready to find a service provider, visit the [Find Help](#) page.
- Search by:
 - ZIP code
 - Services offered
 - Disability type
 - Languages spoken
 - Provider type (EN, Workforce EN, VR, WIPA, or PABSS)
- Or call the **Ticket to Work Help Line** for a list of service providers at **1-866-968-7842** or **1-866-833-2967 (TTY)** Monday – Friday 8:00 am – 8:00 pm ET



More Questions?



How to Get Started

Social Security's Ticket to Work Program has a variety of service providers and other resources ready to help you get started.

Call the Ticket to Work Help Line:

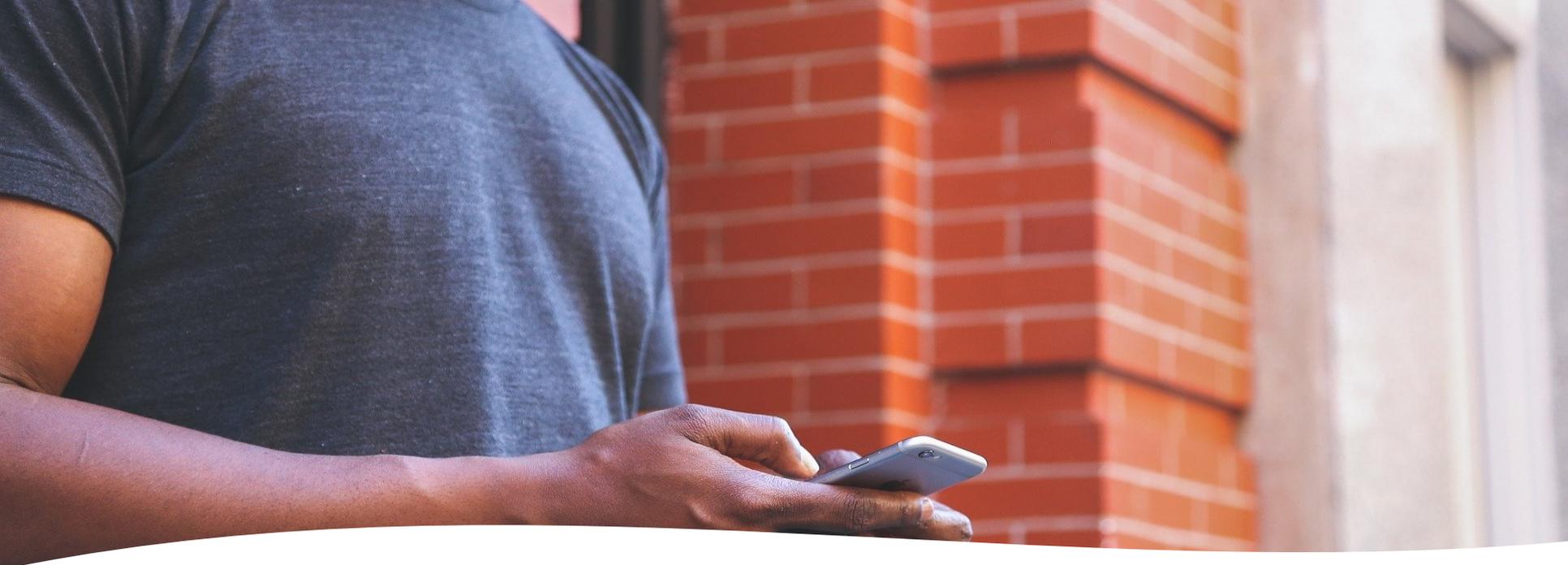
- 1-866-968-7842
- 1-866-833-2967 (TTY)

Visit: choosework.ssa.gov

Connect:

Visit the [Choose Work! Contact page](#) to find us on social media and subscribe to blog and email updates.



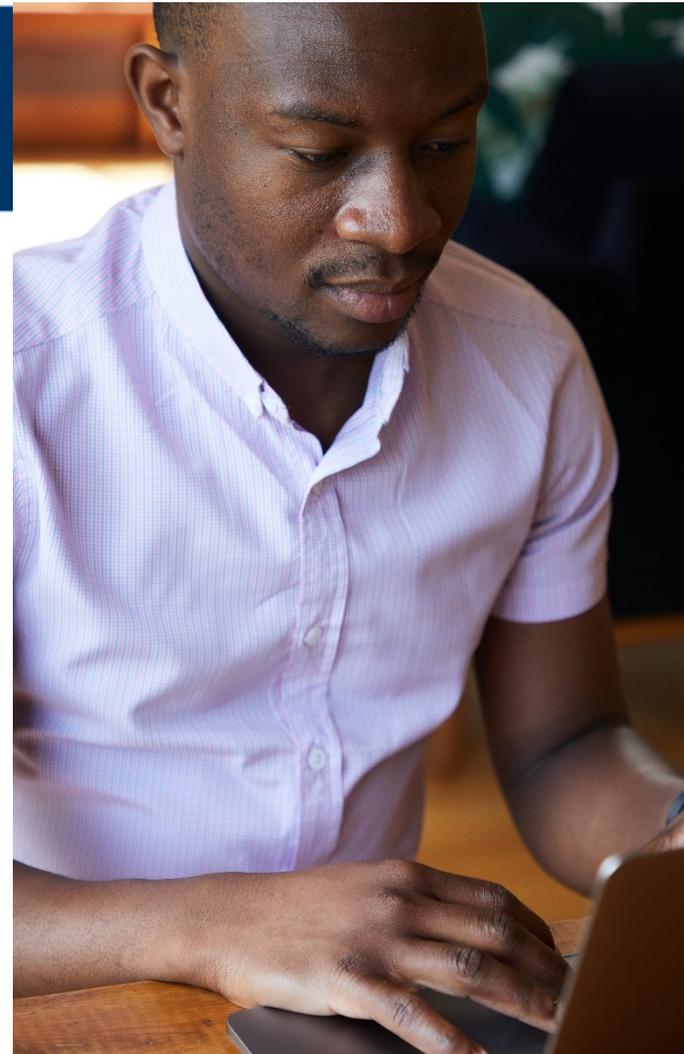


Opt-In to Receive Text Messages

- Get advice, encouragement, and read stories about people who achieved financial independence with help from the Ticket to Work Program.
- If you're interested in receiving text messages from the Ticket Program, please text **TICKET** to **474747**. Standard messaging rates may apply.

Ticket to Work Mail

- If you need to contact Social Security's Ticket to Work Program, managed by the Social Security Administration's Office of Employment Support, we ask that you do so **electronically** instead of by postal mail.
- Our email address is support@choosework.ssa.gov. Remember, **do not include personally identifiable information** in your email!
- You may also contact the Ticket to Work Help Line at **1-866-968-7842 or 1-866-833-2967 (TTY)** Monday through Friday, 8 a.m. to 8 p.m. ET.



Join Us for Our Next WISE Webinar!

TICKET
to **Work**

WISE
Work Incentive Seminar Event

Ticket to Work for People with a Mental Illness

Date: Wednesday, June 22, 2022

Time: 3 – 4:30 PM ET

[Register online](#)

or call **1-866-968-7842** or **1-866-833-2967 (TTY)**



Affordable Connectivity Program

*Helping Households Get
Access to Broadband*

Affordable Connectivity Program

- A Federal Communications Commission benefit program that helps ensure that households can afford the broadband they need for work, school, healthcare and more.
- Provides eligible households with a discount on broadband service and connected devices.
- Provides a discount of up to \$30 per month toward the internet for eligible households and up to \$75 per month for homes on qualifying Tribal lands.

Find out if you're eligible for the program and how to apply:

[FCP.gov/ACB](https://www.fcp.gov/ACB)

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Please remember to take our webinar survey!

A link will pop up after the webinar or visit the [WISE Webinar Survey](#).

